TRAVIS COUNTY REENTRY SUCCESS GUIDE

REVISED NOVEMBER 2015



A Guide to Travis County Area Resources for People Leaving Jail or Prison

This is a publication of:

Travis County Justice and Public Safety Division
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Introduction

The <u>Travis County Reentry Success Guide</u> was created for the benefit of those in need of information regarding resources that may be available to former offenders and their families during the reentry process after incarceration. Not all local services are listed in the guide. We hope that you will use the guide as it was intended – as an information springboard for your success after incarceration.

Providers of basic needs services may have significant waiting periods for services or they may have closed some services to contain costs. Please be patient when calling – these providers are here to help you and many other Travis County residents. Please be aware that there are costs associated with some resources listed in this guide. Planning ahead for your release as far in advance as possible is recommended to ensure that you have an action plan for reentry.

Note: Travis County does not provide information on reentry resources for other Texas Counties. Calling the Statewide Texas 2-1-1 is recommended; See this guide for more information on the Statewide Texas 2-1-1 system for resource information.

The <u>Travis County Reentry Success Guide</u> is updated quarterly. Although every effort is made to ensure the accuracy of the information in the guide, some listings may change between each update. We appreciate and welcome your comments, deletions or updates to the <u>Travis County Reentry Success Guide</u>. Please contact:

Travis County Justice and Public Safety Division Justice Planning Department P.O. Box 1748, Austin, TX. 78767 (512) 854-4823 or (512) 854-4417 Fax Patricia.Bouressa@traviscountytx.gov

DISCLAIMER: The Travis County Justice Planning Department, Justice and Public Safety Division does not endorse any of the organizations or facilities that are included in the Travis County Reentry Success Guide. The presence of an agency or service in this listing does not constitute an endorsement, nor does the absence of an agency indicate disapproval. Users are free to duplicate any or all parts of this directory as desired as long as copies are not reproduced to be sold.



2-1-1 Texas, a program of the Texas Health and Human Services Commission, is committed to helping Texas citizens connect with the services they need. Whether by phone or internet, our goal is to present accurate, well-organized and easy-to-find information from over 60,000 state and local health and human services programs.

You can access 2-1-1 using the telephone or internet:

Telephone: Dial 2-1-1

- When you dial **2-1-1**, select a language, and then choose "Option 1" for information on services in your area. Available 24 hours a day, 7 days a week throughout the year. Information is available in more than 90 languages.
- If you are calling from outside of Texas, or have technical difficulties when dialing 2-1-1, please dial our toll free alternate access number at 1-877-541-7905. For TTY access, please dial 1-877-833-4211.

Internet: www.211centraltexas.org

- Be honest and upfront about your criminal background with the **2-1-1** staff. They are trained resource data specialists and can do a much better job for you if they can look at referrals that you qualify for.
- Be prepared with a pen and paper to take notes when you call. Be specific about what you need when you call. Have a list of written questions ready to go use them as a guide.

RELEASE PLANNING

As you begin planning for your release you first need to take an inventory of issues you may face when you return to the community. All of the areas listed below can interfere with your success in establishing a stable life once you are released. Use the checklist to help determine which areas may be a problem for you. When finished, look at the areas and start developing a plan to address them. This will help you decide what you need to do now to assist in your transition to life on the outside. Dealing with these issues before release may also help make them less overwhelming.

Issues to Face Upon	This is a possible problem	I can take care of this.	I need help with this.
Release	for me.		
Chemical Abuse			
Lack of money			
Transportation			
Child Care			
Family Problems			
Housing			
Clothing			
Medical			
Telephone			
Job Skills			
Education			

Be aware that any of these areas may interfere with a successful plan! Don't ignore them. Life planning takes patience and commitment. *TIP:* Did you know that the Texas Department of Criminal Justice (TDCJ) has a new statewide toll free telephone number? This number is to help answer questions about reentry. For help, call the TDCJ Reentry and Rehabilitation toll free number at 1-877-887-6151.

MENTAL HEALTH & SUBSTANCE ABUSE

AIDS Services of Austin

Our Mission – To enhance the health and well-being of the community and people affected by HIV and AIDS.

Our Vision – An empowered community committed to healthier lives, free from stigma, for people affected by HIV and AIDS.

The PATH Program is an individual counseling service. PATH helps adults living with HIV or who are at risk for HIV take charge, be proactive, and learn to stay healthy; problem solve; manage stress; build and keep healthy relationships; communicate better; and create a positive vision for the future.

Healthy Relationship is a group counseling program. Healthy Relationship group is for gay and bi men living with HIV, or heterosexual women living with HIV. Healthy Relationship group helps participants learn and practice together skills to manage stress, communicate better, and make healthy decisions.

For more information on AIDS Services of Austin programming please contact at: 512-458-2437

AIDS Services of Austin is located at: 7215 Cameron Road, A Austin, Tx 78752

www.asaustin.org

Al-Anon & Al-Ateen

Al-Anon offers hope, and help to families, and friends of alcoholics. Al-Ateen does the same for those under age 20. To find meetings near you, please call (512) 441-8591 or visit the website.

For Al-Anon literature or information about meetings, please visit the Information Center.

Austin Al-Anon/Al-Ateen Information Center

6301 Manchaca Road, Ste. F Austin, TX 78745 (512) 441-8591

Office hours: 10:00a to 2:00p Monday - Friday

http://austinalanon.org
http://texas-al-anon.org/

Alcoholics Anonymous (AA)

A fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. To find meetings near you, please call the 24 Hour Hotline or visit the website.

Hill Country Intergroup

1825 Fortview Road Suite #104 Austin, Texas 78704 24 Hour Hotline (512) 444-0071

Office Hours: 9:00a to 6:00p Monday - Friday

www.austinaa.org

Alcoholics Anonymous (AA) 24 Hour Club

The 24 Hour Club is always open for anyone in recovery from alcoholism and addiction to be in fellowship with each other.

Alcoholics Anonymous (AA) 24 Hour Club

1000 Prairie Trail Austin, TX 78758 (512) 837-9362

www.northaustinfoundation.com

Austin Clubhouse

Offers a supportive community for people diagnosed with mental illness. Services include transitional employment, supported employment, and independent employment, as well as social events.

Hours: Mondays through Fridays, 9:00AM - 5:00PM Extended hours on Thursdays: 5:00PM - 8:00PM

610 E 45th St. Austin, TX 78751

(512) 925-5877

E-mail: info@austinclubhouse.org
http://austinclubhouse.org/

Austin Lakes Hospital

Provides inpatient and outpatient psychiatric services for adults. Services include crises intervention, assessment, nursing care, medication management, and after-care planning. Uninsured individuals must go through ATCIC's Psychiatric Emergency Services (PES).

1025 E. 32nd St. Austin, TX 78705

Emergency 24/7: (512) 544-5253

www.austinlakeshospital.com

Austin Men's Center

A private practice providing addiction counseling, men's relationship groups, smoking cessation counseling, individual and group therapy, and anger management classes for men. Classes are \$40/session. Individual counseling is \$125/session. Some sliding scale services available.

Various locations in Austin.

(512) 477-9595

www.austinmenscenter.com

Austin State Hospital (ASH)

ASH works in partnership with patients and their families to develop a recovery and wellness plan that supports each patient's return to his or her community.

Provides state funded psychiatric services for adults, adolescents, and children. Phones are answered 24 hours a day, 7 days a week.

4110 Guadalupe St. Austin, TX 78751

Call the local Mental Health Authority, ATCIC, for admission. If in crisis, call 911.

www.dshs.state.tx.us/mhhospitals/austinsh/

Austin Travis County Integral Care (ATCIC)

Provides community-based mental health, intellectual developmental disability, and substance abuse services to adults and children. Services include information and referral, psychiatric evaluation, 24-hour crises intervention, medication support, inpatient treatment, employment and vocational services, case management, family support, respite care, housing, supported living and residential services.



NOTE: Austin Travis County MHMR has changed its name to Austin Travis County Integral Care

Beyond Today

Promotes peer support and recovery services while informing policy to provide individuals the tools they need to improve their health and wellness in order to live self-directed, self-fulfilled lives and reach their full potential.

Capital Area Counseling

Offers sliding fee scale (\$10-\$55, based on income), no session limit counseling for individuals, families, couples, children, and groups. Appointments available 7 days a week and evening appointments are available Monday-Friday.

Clean Investment Inc. and Counseling Centers (CICC)

Offers clients outpatient care, education, case management and counseling for people struggling with substance abuse and addiction. Payment plans are available on a sliding scale.

Hours: Monday-Thursday 10:00 AM to 8:30 PM

Friday 10:00 AM to 6:00 PM

Robert T. Chapa Administrative Office

1430 Collier St. Austin, TX. 78704 (512) 447-4141 hours: 8:00 AM to 5:00 PM

PES Psychiatric Emergency Services Walk-in Clinic Open 24 hours.

56 East Avenue, Nadine Jay Bldg. Austin, Texas 78701 Bus Line 17,21, 22

> 24-hour Crisis Hotline (512) 472-4357 (HELP) (844) 398-8252

www.integralcare.org

PO Box 301616 Austin, TX 78705 (512) 879-9930

2824 Real St. Austin, TX 78722

Call for a screening and appointment:

(512) 302-1000 X100 info@cacaustin.org

http://www.cacaustin.org/

1212 East Anderson Lane Suite 300 Austin, TX. 78752

(512) 477-6690 www.cleaninvestmentsinc.com

Cocaine Anonymous (CA) CA is a 12-step program for people addicted to cocaine. To find a meeting, call the hotline or visit the website.

Austin Hotline: (512) 339-HELP (4357)

To find a meeting, call (512) 479-9327

www.ca-scta.org

Communities for Recovery

Provides volunteer peer support service to individuals struggling with addiction and/or a co-occurring mental health disorder.

Programs include peer coaching, 12-step programs, and counseling.

4110 Guadalupe Street
Building 635
Austin, TX 78751
(Austin State Hospital Campus)

(512) 758-7686

www.cforr.org

Community AIDS Resources Education (C.A.R.E.)

Provides HIV testing, counseling, street outreach and education, case management, substance abuse treatment, and support groups. Support services are limited to those living with HIV and AIDS.

NOTE: Austin Travis County MHMR has changed its name to Austin Travis County Integral Care

Austin Travis County Integral Care 1631 E. 2nd St. Building E Austin, TX. 78702

(512) 804-3650

www.integralcare.org

CommUnity Care

Providers deliver services to adults and children in individual, group, family and couples sessions. These providers are fully bilingual in Spanish and English. The behavioral health care providers use a variety of brief therapy approaches to assist patients challenged by mild to moderate behavioral disorders. This includes substance abuse disorders.

Multiple locations throughout Austin. See reference in back of guide.

CommUnity Care Austin 15 Waller Street, 5th Floor Austin, TX 78702

(512) 978-9015

www.communitycaretx.org

Council on Recovery

Offers a number of programs including men and women's programs for Short-Term residential treatment (usually up to 30 days) and a long-term program (usually 90 days or more). Also offer a program for women with children called Family House.

Austin Recovery offers free intervention classes, outpatient services, alumni support, family programs, aftercare and community education.

13207 Wright Rd Buda, Tx. 78610

(800) 373-2081 (512) 697-8600

www.councilonrecovery.org

Depression & Bipolar Support Alliance (DBSA)

Our mission is to improve the lives of people living with mood disorders by providing self-help support groups and educating the public about these treatable medical disorders.



Depression and Bipolar Support Alliance

Toll-Free Nationwide Hotline:

(800) 826-3632

Austin Area Contacts:

Teri Villanueva (512) 655-3272

http://www.dbsalliance.org/

DrugClass.Org: Drug Offender and DWI Education Program

Provides state- approved Drug Offender and DWI classes certified by Texas Dept. of State Health Services. Participants receive a state issued certificate of completion needed for re-instatement of their Texas driver's license.

> 12 Hour DWI Program -Cost \$75 15 Hour DOEP Program-Cost \$85

To enroll, please contact:

Ruby A. Cortez 6633 East Hwy 290 Suite 303, #10 Austin, TX 78723

> (512) 524-8982 (512) 945-3060

www.drugclass.org

Hill Country Counseling Center

Provides mental health services for adults and children, including partial hospitalization programs, intensive outpatient, and individual and family therapy. Sliding scale fees.

1433 Fairfield Dr. Austin, TX 78758

(512) 491-8444

http://hillcountrycmhc.com/

Jewish Community Association of Austin

Offers interfaith couples discussion groups, counseling services on sliding fee scale, information and referrals for various service programs in the Jewish and Austin community.

7300 Hart Lane Austin, TX. 78731 (Dell Community Campus)

(512) 735-8000

www.shalomaustin.org

Lifeworks

Provides individual and family counseling for youth and adults. Services offered on a free or sliding scale basis. Services are provided at various offices throughout the community. Three locations throughout Austin.

3700 S 1st St. Austin, TX 78704 (512) 735-2400

www.lifeworksaustin.org

Lone Star Circle Of Care

Provides outpatient mental healthcare services for both children and adults. Services include psychiatric care, counseling, and case management. If you are uninsured, sliding fee scales apply.

Accepts MAP.

Clinics in Austin, Round Rock and Georgetown

(512) 524-9273 Toll Free: (877) 800-5722

www.lscctx.org/

Marijuana Anonymous (MA)

MA is a 12-step program for people addicted to marijuana.

To find a meeting, call the hotline or visit the website.

Contact for meetings:

Kurt G. (512) 369-2901 Caitlin G. (512) 970-8313

www.marijuana-anonymous.org

Narcotics Anonymous (NA)

Narcotics Anonymous is a non-profit fellowship or society of men and women for whom drugs had become a major problem.

(512) 480-0004 (Call for local meeting times and locations.)

www.ctana.org

NAMI Austin

Volunteer network of individuals working together to improve the quality of life for those affected by severe and persistent mental illness. Provide FREE educational classes and support groups for individuals living with a mental illness and their families/caregivers. Please call for meeting times.

Monday - Thursday, 10:00 AM - 4:00 PM

Location:

Austin State Hospital 4110 Guadalupe St. Bldg. 781, 4th Floor, Room 419 Austin, Texas 78751 (512) 374-1335 (512) 420-9810

www.NAMIaustin.org

OSAR: Outreach, Screening, Assessment, and Referral

A free program funded by Texas State Department of State and Health Services that provides:

- Confidential alcohol and drug screenings and assessments
- Referrals to inpatient/outpatient programs
- Brief interventions, including motivational counseling
- Education and Support
- Case Management

For more information, please call

(512) 244-8444 Toll Free 24-hour crisis line 1 (800) 841-1255 Intake Line 1 (844) 309-6385

Assessments Provided at offices in Travis, Williamson, Bell, Brazos, Burnet, and Bastrop Counties.

Rape, Abuse and Incest National Network

Offers support groups to meet the needs of those who have been affected by sexual violence. (Note: these support groups are not therapy, and do not replace licensed therapeutic services).

Free, confidential, 24/7 Hotline:

1 (800) 656-4673 (HOPE)

www.rainn.org

Rock Springs

Rock Springs is a 72 bed facility that has specialized in the treatment of behavioral health and addiction issues since opening in 2014. Rock Springs provides a comprehensive and integrated system for adolescents and adults. Rock Springs currently provides inpatient, partial hospitalization, and intensive outpatient programming as indicated below:

- Adult Behavioral Health Service
- Adult Substance Abuse/Co-Occurring Behavioral Health
 - Resilient Warrior Program
 - Adolescent Behavioral Health Services

700 Southeast Inner Loop Georgetown, TX 78626

(512) 819-9400

www.rockspringshealth.com

Samaritan Counseling Center

A non-profit counseling ministry whose mission is to promote hope, healing, and wholeness through accessible services for the child, adult, family and community. Sensitive to faith, but do not impose religion. Fees are on sliding fee scale, scholarships are available, and most insurance is accepted.

8956 Research Blvd., Bldg 2 Austin, TX 78758 Hours: 9:00a to 5:30p

Services provided at several offices throughout Central Texas. For more information, please call:

(512) 451-7337

www.samaritan-center.org

SafePlace

Domestic Violence and Sexual Assault Survival

Provides programs to end sexual and domestic violence through safety, healing, prevention, and social change.

Provides an emergency shelter for women and children escaping domestic violence; an off-site shelter is available for men seeking safety.

24-Hour Hotline

(512) 267-SAFE (7233) or Deaf/Hard of Hearing/Deaf-Blind, please use relay VRS

Email: info@safeaustin.org

www.safeplace.org



Seton Shoal Creek Hospital Provides inpatient and outpatient psychiatric services for adults, children, adolescents and older adults. Free assessments to	3501 Mills Ave. Austin, TX 78731
determine need for hospitalization. Funding available for qualified persons.	(512) 324-2000
Please note, there are no walk-ins for admission.	www.seton.net/locations/shoal_creek
The S.H.A.C (Self Help and Advocacy Center) Offers supportive and educational groups, computer access, outreach, peer support, and seminars focused on mental health recovery. Programs and services include computer classes, job training programs, arts and crafts, and Tai Chi.	3205 South 1 st St. Austin, TX 78704 (512) 442-3366 www.kimdara.com/shac/
Sol Community Counseling Provides quality, affordable counseling services to the Austin Community. Fees on sliding scale and generally range between \$40-60 per session.	Central Austin Location 3400 Kerby Ln. Austin, TX 78703 Intake Line (512) 366-0954 North Austin Location 13805 Ann Place Austin, TX 78728
Waterloo Counseling Offers sliding scale fee individual, family and couple counseling for straight, gay, lesbian, bisexual, and transgendered adults and clients. Also offers a number of therapy support groups	314 E. Highland Mall Suite 301 Austin, Texas 78752 Hours: 8:00a to 3:00p and 5:30p to 8:30 p (512) 444-9922 www.waterloocounseling.org
YWCA Counseling Referral/Center for Women Offers counseling to women and their families dealing with such issues as depression, anxiety, and relationship challenges. Sliding scale fees apply, based on household income and number of dependents.	2015 S. IH-35 Suite 110 Austin, TX. 78741 (512) 326-1222 www.ywcaaustin.org

ID/LEGAL/COURT INFORMATION

The Attorney General - State Attorney General

Employers may obtain information from the State Attorney General's Office regarding occupational barriers for the licensing of individuals with criminal records, and whether the state has laws that limit what employers may ask job applicants. 300 W. 15th St., #2 Austin, TX. 78701

(512) 463-2100

www.texasattorneygeneral.gov

<u>www.oag.state.tx.us</u> public.information@texasattorneygeneral.gov

The Attorney General of Texas Child Support Division - Family Initiatives section

Incarcerated parent projects managed under the Family Initiatives section of the Child Support Division encourage parents to remain emotionally and financially engaged with their children during and after incarceration. The Incarcerated Parent and Re-entry program specialist partners with the Federal Bureau of Prisons, Texas Department of Criminal Justice (TDCJ) and county jails to deliver information and resources to parents involved in the criminal justice system about paternity, child support and parenting time (access/visitation) issues.

Parents who are having difficulty exercising their parenting time rights (access/visitation) can call the Texas Access and Visitation Hotline: 1-866-292-4636, Monday-Friday, 1-7 p.m.

Texas Access and Visitation Hotline attorneys provide legal information about child custody, visitation, paternity and child support.

To obtain legal forms, visitation letters, logs and other tools for resolving access and visitation issues, visit www.txaccess.org.

For information about other Child Support Division services, please refer to the Miscellaneous section at the back of this guide.

City of Austin - Municipal Court

Cases that are filed in Municipal Court include Class 'C' misdemeanor violations including:

- Traffic Violations Moving and non-moving
- Parking Violations
- State Code Violations
- City Ordinance Violations

TIP: You will **not be arrested** at any of the City of Austin Municipal Court locations when attempting to pay or resolve a fine! If you are unable to pay, community service hours are available.

If you have recently served time at the Travis County Jail or the TDC Travis State Jail, you may qualify for time served. Bring proof of time served to see if you qualify.

Mailing Address:

PO Box 2135 Austin, TX 78702

(512) 974-4800

Physical Locations:

Downtown- 700 E. 7th St.
Austin, TX 78701

North- 12425 Lamplight Village Ave.
Austin, TX 78758

(in the Austin Police Substation)
South - 5700 Manchaca Rd.
Austin, TX 78745

www.austintexas.gov/department/municipal-court

City of Austin - Office of the Police Monitor

Educates the community and promotes a high degree of mutual respect between police officers the public. The monitor engages the public in open dialogue over issues and incidents that may have affected the community and law enforcement.

Physical Location:

1520 Rutherford Lane Building 1 Suite 2.200A Austin, TX 78767

Mailing Address:

P.O. Box 1088, Austin, TX 78767

(512) 974-9090 www.austintexas.gov/department/police-monitor

Downtown Austin Community Court (DACC)

The DACC handles public order offenses (public intoxication, possession of drug paraphernalia, disorderly conduct, etc.) committed in Downtown, East Austin, and West Campus. They also provide case management, substance abuse and housing resources for individuals that go through their court.

Physical Address:

719 E 6th St. Austin, TX 78701

Mailing Address:

P.O. Box 13464 Austin, TX 78711

(512) 974-4879

www.austintexas.gov/department/community-court

Internal Revenue Service – Taxpayer Advocate Service

The Taxpayer Advocate Service is an independent organization within the IRS whose employees assist taxpayers who are experiencing economic harm, who are seeking help in resolving tax problems that have not been resolved through normal channels, or who believe that an IRS system or procedure is not working as it should.

You may be eligible for Taxpayer Advocate Service assistance if:

- You are experiencing economic harm or significant cost (including fees for professional representation),
- You have experienced a delay of more than 30 days to resolve your tax issue, or
- You have not received a response or resolution to the problem by the date that was promised by the IRS.

The service is free, confidential, tailored to meet your needs, and is available for businesses as well as individuals.

300 E. 8th Street, Room 136 Stop 1005-AUS Austin, TX 78701

(512) 499-5875

or, call the Taxpayer Advocate Service toll-free phone number: 1-(877)-777-4778

www.irs.gov/advocate



Lawyer Referral Service of Central Texas

A non-profit public service established by the Austin Bar Association. There is no charge to receive a referral. If you consult with a lawyer, you will be charged \$20 for up to 30 minutes. Lawyers will charge for their services if you decide to hire the lawyer. LRS does not provide free legal services.

Mailing Address: P.O. Box 218 Austin TX 78767

Physical Address: 1016 La Posada Dr., Ste. 210 Austin, TX 78752 Hours: 8:00a to 4:30p Monday through Friday

(512) 472-8303

www.austinlrs.com/

Social Security Administration

Administers social insurance programs including retirement, disability, Medicare, SSI, and survivor's benefits.

Provides Social Security cards.

1029 Camino La Costa Austin, TX 78752

5508 Hwy. 290 West, Bldg. B Austin, TX 78735

National: 1 (800) 772-1213 Local: 1 (866) 627-6991 TTY: (512) 206-3724

www.socialsecurity.gov

Texas Department of Criminal Justice (TDCJ)

Manages offenders in state prisons, state jails and private correctional facilities that contract with TDCJ. The agency also provides funding and certain oversight of community supervision (previously known as adult probation) and is responsible for the supervision of offenders released from prison on parole or mandatory supervision.

Physical Address:

209 West 14th Street Austin, TX 78701

Mailing Address:

P.O. Box 13084 - Capitol Station Austin, TX 78711-3084

(512) 463-9988

www.tdcj.state.tx.us

Texas Department of Public Safety Crime Record Services (CRS) & Fingerprint Services

An individual may contact TDPS to obtain a copy of their state criminal history and learn about the process of sealing or expunging their records.

TIP: A copy of your criminal history is important to have when job and house searching. You can obtain a copy submitting your fingerprints. The total cost is \$24.95.

Fingerprinting Locations:

1033 La Posada Dr. Suite 360

1515 S Capital of Texas Hwy #114 Austin, TX 78746

To schedule appointment call:

(888) 467-2080

Or schedule online at:

www.tx.ibtfingerprint.com/

For more info:

www.txdps.state.tx.us/

Texas Department of Public Safety – Driver's License Division

Issues driver's licenses and identification cards.

For locations and hours, call Customer Service or visit the website.



North:

6121 N Lamar Blvd. Austin, TX 78752 (512) 424-2076

South:

6425 Interstate 35 Ste. 180 (Near 35 & William Cannon) Austin, TX 78744 (512) 444-5241

Northwest:

13730 Research Blvd. Austin, Texas 78750-1812 (512) 424-2600

Austin/Pflugerville MegaCenter:

216 E Wells Branch Pkwy Pflugerville, TX 78660 (512) 486-2800 or visit www.tdps.state.tx.us

Texas Department of Public Safety – Municipal Services Bureau (SURCHARGES)

The Driver Responsibility law established a system which assigns points to moving violations classified as Class C misdemeanors and applies surcharges to offenders, based upon the type of offense and the time period in which the citation was received.

Texas DPS Driver Responsibility Indigency Program:

An individual with low income can apply to have their surcharge amount reduced to 10% of the total, not to exceed \$250.

For full payment of a surcharge or to establish an installment agreement, contact the Municipal Services Bureau (MSB) at: 1-(800)-688-6882.

If you have additional questions regarding the surcharge program contact TxDPS Customer Service at (512) 424-2600 or visit

To apply for the Indegency Program apply online or download the form here:

www.txsurchargeonline.com Or call: 1(866)223-3583

Texas Department of State Health Services (DSHS)

Provides birth, marriage, and divorce certificates.

Birth certificates, death certificates, and marriage/divorce verification letters can also be ordered through Texas Online at texas.gov.



Physical Address

1100 W. 49th St. Austin, TX. 78756-3199

Mailing Address

P.O. Box 12040 Austin, Texas 78714-9347 Local: (512) 693-7111 Toll Free: 1 (888) 963-7111

www.dshs.state.tx.us

Texas Law Help

For low to moderate income individuals seeking free or low-cost **civil** legal assistance. Provide referrals for a number of legal issues, including accessing public benefits, bankruptcy, divorce, employment and immigration. Website provides self-help information, including free do-it-yourself forms and a live chat option.

www.texaslawhelp.org

Texas Rio Grande Legal Aid

Texas Rio Grande Legal Aid (TRLA) is the legal services provider for: (1) all low income people in a 49 county region along the southern and western border of Texas and; (2) for migrant and seasonal agricultural workers who live or work throughout the state. TRLA provides <u>free civil</u> legal assistance on a wide range of matters including problems with housing, employment, public benefits and civil rights.

No criminal cases accepted.

4920 North IH-35 Austin, TX 78751-2716 (512) 374-2700 Toll free: (800) 369-9270

Counties Served: Bastrop, Blanco, Burnet, Caldwell, Hays, Llano, Mason, Travis, Williamson

www.trla.org

Travis County Mental Health Public (MHPDO) Defender Office

Provides legal representation for clients who have a mental illness and misdemeanor charges in Travis County. In addition, clients receive intensive case management to address social service needs and barriers they are facing in the community.

2201 Post Road Suite 200 Austin, Texas 78704

(512) 854-3030

University of Texas School of Law Criminal Defense Clinic

Only accepts misdemeanor offenses for Travis County defendants. Students represent indigent defendants charged with misdemeanors in Travis County. Typical offenses include driving while under the influence (DWI), theft, assault, and drug possession.

By Appointment Only

Call (512) 232-1300 to request intake appointment for assistance finding legal representation. For any other type of case contact the Travis County Bar Lawyer Referral Services at (512) 472-8303.

www.utexas.edu/law/clinics/criminal

EMPLOYMENT, JOB TRAINING, AND EDUCATION

AAMHC Return To Work Program (at the SHAC) Provides employment assistance to mental health consumers who have been out of the workforce due to crisis and/or institutionalization. The vision of the program is to empower participants to take responsibility and seek their own path to reentry into the workforce. This program offers hands-on work opportunities through a volunteer training program.	3205 S. 1st St. Austin, TX 78704 (512) 442-3366 www.austinmhc.org/
American YouthWorks American YouthWork's mission is to assist young adults (aged 17-28) in obtaining skills necessary to pursue employment and further education. Their programs include Environmental Corps, Green Energy Corps, Technology Corps, and Casa Verde Builders.	1901 E. Ben White Boulevard Austin, TX 78741 (512) 744-1900 www.americanyouthworks.org
Ascend Austin Specializes in adult education, GED preparation, computer literacy, workplace training, and basic adult education. Eligibility - no history of assaultive or arson felonies. GED Orientation Sessions: Thursday at 10:30am and 5:30pm.	1640-B E. 2 nd St. Ste.100 Austin, TX. 78702 (512) 326-8655 www.ascendaustin.org

Attorney General of Texas Noncustodial Parent (NCP) Choices

Participants get one-on-one career counseling, job search assistance, and employment support services such as: short-term training, work experience, and transportation assistance. The program is available to unemployed noncustodial parents owing child support and residing in the program service area (18 different sites across Texas).

Contact the Office of the Attorney General's Child Support Division to find out if your case qualifies for NCP Choices: (800) 252-8014

For other useful attorney general hotline numbers, please refer to the Miscellaneous section at the back of this guide.

Austin Community College (ACC) Highland Business Center

Austin Community College provides access to high-quality education at affordable tuition rates. ACC offers university transfer curriculum, technical certificate programs, two-year associate degrees, foundation skills, English as a Second Language courses, and a highly diverse continuing education program.

Various Campuses throughout Austin.

Highland Business Center

5930 Middle Fiskville Austin, TX 78752

(512) 223-4222

www.austincc.edu/

AustinFree.net

Provides free technology training and Internet access for the community. Our computer labs are open to all. We offer computer tutoring, job search support and help with creating resumes. Support is offered at various City of Austin and community partner sites throughout Austin.

Office located at the DeWitty Center:

2209 Rosewood Ave. Austin, TX 78702

(512) 236-8225

DeWitty Computer Lab Hours:

Monday: 9:00a to 4:00p, Tuesday: 12:30p to 4:00p, Wednesday: 9:00a to 4:00p, Thursday: 9:00a to 2:00p

and Friday: 11:00a to 4:00p

www.austinfree.net

Austin Learning Academy

Offers early childhood education and adult literacy programs, including ABE/GED classes. Also offers ESL classes, parenting classes, and technology classes.

Please call or visit web site for complete listing of classes.

Main Administrative Office:

1311 Hackberry St. Austin, TX 78702

(512) 457-9196

P.O. Box 6923 Austin, TX 78762

(512) 457-9194

www.alaweb.org

Austin M.O.V.E. Forward (Motivating Offenders to Value Employment)

A new, NO-COST program that can help those with criminal backgrounds succeed, but only if you are willing to work at success.

YOU ARE ELIGIBLE IF:

- You get a REFERRAL from your case manager
- You attend a 2nd Chance Offender Informational Workshop
- You are in need of work-related items for employment that can be verified
- You need a bus pass to do job search
- Your criminal record is a barrier to employment
- You are WILLING to donate volunteer time or talents for fundraising
- You want to help others help themselves

P.O. BOX 774 Austin, TX 78767

Phone: (512) 608-3747

E:mail: austinmoveforward@gmail.com www.austinmoveforward.org

Austin M.O.V.E. Forward



B.E.A.C.O.N

(Both Employment and Career Opportunity Network)

The African American Youth Harvest Foundation presents B.E.A.C.O.N, a workforce development program that offers job placement, job readiness training, reentry orientation, workplace etiquette and soft/hard skills training.

6633 E. Hwy 290, Ste. 307 Austin, TX 78723 (512) 428-4480 X-215 Email: beacon@aayhf.org

www.aayhf.org

Hours of Operation: M-F, 8:00a-5:00p Hours of Intake: M-Th, 8:00a-3:00p

BiGAUSTIN

Helps individuals who are interested in starting their own business by providing education, counseling, lending, and small business solutions.

BiGAUSTIN's Small Business and Job Creation Re-Entry

Program (SBDJC-ERP) provides a program designed specifically for ex-offenders interested in self-employment. The goal of this program is to provide training and support to Travis county ex-offenders in creating permanent, full time jobs through self-employment and microenterprise expansion.

5407 North IH-35, Suite 200 Austin TX, 78723 In the Capital Plaza Chase Bank Office Building

Phone: (512) 928-8010 www.bigaustin.org

Email: info@bigaustin.org

Capital IDEA

Provides long-term job training, college PREP, ESL classes, and support services to unemployed adults. Interested individuals must first attend an orientation session. Please call or see web site for additional information on orientation sessions.

835 N. Pleasant Valley Rd Austin, TX 78702 PO Box 1784 Austin, TX 78767

> (512) 457-8610 www.capitalidea.org

Capitol City Trade Technical School

Provides training of A/C, heating, automotive, drafting and CAD; will accept ex-offenders depending on criminal history.

Apply online for evening and day classes.

205 E. Riverside Dr. Austin, TX. 78704

(512) 444-3257

www.capcitytradetech.com

Department of Assistive and Rehabilitative Services (DARS)

DARS is a state agency that offers a Vocational Rehabilitation Program to help persons with disabilities prepare for, find, and keep work. To apply write or call in order to set up an appointment with a DARS counselor.

Department of Assistive and Rehabilitative Services 4800 N. Lamar Blvd. Austin, Texas 78756

> DARS Disability Determination Services P.O. Box 149198 Austin, TX 78714-9198

> > 1-800-628-5115

www.dars.state.tx.us/contact/



Easter Seals

Provides case management and employment to ex-offenders with disabilities. Programs include Paid Job Training, Transitions Program, and Supported Employment.



Easter Seals Central Texas, Austin (main office)

8505 Cross Park Dr., Ste. 120

(512) 615-6801

Workforce Development Center

315 E. St. Elmo Austin, TX. 78745

(512) 615-3376

Main Phone Number: (512) 615-6800 Employment Services: (512) 615-6842 www.centraltx.easterseals.com/

Excel Learning Center

Offers career technical / vocational educational programs in the Healthcare, Management and IT fields that prepare you for a successful, fulfilling career.

314 East Highland Mall Blvd Suite 507 Austin, TX 78752

(512) 300-2244

www.excel.edu/

Gary Job Corps

Job Corps is a no-cost educational and career technical training program administered by the U.S. Department of Labor for young adults aged 16-24. A person must have no pending charges and not be on parole or probation. Drug testing required.

2800 Airport Hwy. 21 P.O. Box 967 San Marcos, TX 78666

(512) 396-6652 To request an informational packet, call: 1 (800) 733-5627

www.gary.jobcorps.gov

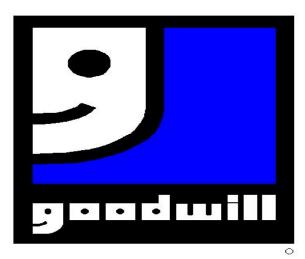
Goodwill Industries Job Source Programs

Offers employment and case management services for people with barriers to employment.

Services include:

- Development of a customized service plan
- Case management
- Job skills training
- Job search assistance
- Weekly job leads
- Job development and employer outreach
- Job retention services

Individuals interested in enrolling into services must complete a
Request for Job Search Assistance form and meet with a
Placement Specialist at one of 6 job help centers throughout
Central Texas.



TIP: Goodwill provides many other support services! For more information, please call (512) 637-7580

Or visit

www.goodwillcentraltexas.org

Walk-ins accepted during intake hours, call ahead for hours:

GOODWILL COMMUNITY CENTER 7840-7882 Clock Tower Drive Austin, Texas 78753 512-637-7502

GOODWILL RESOURCE CENTER 6505 Burleson Rd. Austin, TX 78744 (512) 681-3301

GEORGETOWN JOB HELP CENTER Georgetown Community Resource Center 805 W. University Ave, Ste 127 Georgetown, Texas 78626 (512) 591-7808

GOODWILL CAREER ACADEMY 1817 East 6th Street Austin, TX 78702 (512) 499-0481

PALM SQUARE TRAVIS COUNTY 100 North Interstate Highway 35, Suite 1000 Austin, Texas 78701

512-480-0772 Ext. 21

ROUND ROCK JOB HELP CENTER 150 West Palm Valley Blvd. (corner of 79 and N. Mays) Round Rock, TX 78664 (512) 388-1507

International Truck Driving School (In partnership with ACC)

Provides training for Class A licensing and the Department of Transportation's rules and regulations. Students must be 21 years of age and have a GED or high school diploma. The International Truck Driving School is considered continuing education and therefore cannot be funded through a Pell Grant. Must pass a physical and a Department of Transportation drug screening

International Truck Driving School:

5930 Middle Fiskville Rd., Room #103.3

(512) 223-7340

http://www.internationalschools.com/

Literacy Coalition

Supports basic family literacy, workforce literacy, English as a Second Language (ESL), financial literacy, health literacy and more.

Direct services provided at Ascend Center for Learning

835 N Pleasant Valley Rd Austin, TX 78702 (512) 326-8655

www.willread.org

Skillpoint Alliance – Gateway Program

Gateway is invested in workforce development through training in Construction (Electrical, Plumbing, and HVAC), Office Administration, and Healthcare (Certified Nurse Aide and Certified Medication Aide) careers.

Classes are built on a rapid employment model, last anywhere from 3-10 weeks, and are provided at no cost to the student.

Classes are held across Central Texas. For more information, please contact Skillpoint Alliance or Workforce Solutions.



Skillpoint Alliance:

201 E. 2nd St., Suite B Austin, TX 78701

(512) 323-6773 ext.123 E-mail: <u>info@skillpointalliance.org</u>

www.skillpointalliance.org

Texas Pie Kitchen

The Texas Pie Kitchen works to economically empower lowincome persons by offering a 4 month culinary job-training program. Students commit to a 5 hour per week time commitment in the kitchen, and graduate with continuing assistance towards applying to other culinary education programs and/or job search support. 500 E 7th St. Austin, TX 78701

Please contact Jen Biddle at: (512) 814-7PIE (7743) email: jen@texaspiekitchen.org

Texas Workforce Commission (TWC)

Offers career development, job search, training programs, and unemployment benefits.

3401 Webberville Road Bldg 1000 Austin, TX 78702-3004

> (512) 223-5400 www.twc.state.tx.us

Texas Workforce Commission Work Opportunity Tax Credit (WOTC)

The WOTC is a federal tax credit program designed to reduce the federal tax liability of private, for profit employers to use as an incentive to hire individuals from different targeted groups:

Texas Assistance to Needy Families (TANF) long term recipients, ex-felons, disconnected youth, summer youth residing in empowerment zones/renewal communities or rural renewal counties, SNAP (food stamp) benefit recipients, social security income (SSI) recipients, vocational rehabilitation referrals, veterans receiving SNAP benefits who are disabled, unemployed veterans.

101 E. 15th St. Suite. 332 Austin, TX. 78778

> (512) 463-9926 1-(800) 695-6879

http://www.twc.state.tx.us/svcs/wotc/workopportunity-tax-credit.html



Travis County Criminal Justice Planning Road To Success

Workforce Development Orientation

Targeted to individuals with possible barriers to employment living in the Austin Metropolitan Area. An equal opportunity employment program that provides information regarding education and training, communication skills, interview skills, resume writing, how to write a letter of explanation of your criminal background for future employers and guest presenters from the community.

Orientations are held Tuesdays from 10am-12pm at Travis County Counseling and Education Services.

Please arrive on time.

5501 Airport Blvd Austin, TX 78752

For more information, please contact Sandra Treviño: (512) 854-7996

Travis County Human Resources Department

Advertises, recruits, administers the employee benefit programs, administers the county's classification compensation system, provides clarification of personnel, policy issues, resolves employee relation issues, and conducts training for employees and managers.

TIP: Travis County has removed the criminal background "box" on the Travis County Employment Application.

For some positions, your criminal background history will need to be revealed if selected for an interview or hired for these position(s) with the county.

700 Lavaca St., Suite 420 Austin, TX 78701

(512) 854-9165

www.traviscountytx.gov/human_resources
Check the website for updated available jobs.



Workforce Solutions

A publicly funded workforce system in Travis County. The network partners provide a wide range of no or low-cost employment solutions for employers and individuals including recruitment services, job search assistance, training, childcare, and educational initiatives.

East -De Witty Job Training and Employment 3401 Webberville Rd. Bldg. 1000 Austin, TX 78702 (512) 223-5400

North - Workforce Solutions Capital Area 6505 Airport Blvd, Suite 101 Austin, TX 78752 (512) 454-9675

South - Workforce Solutions Capital Area 6505 Burleson Road Austin, TX 78744 (512) 381-4200

www.wfscapitalarea.com/

BASIC NEEDS

FOOD, CLOTHING, FINANCIAL ASSISTANCE, & OTHER RESOURCES

TIP: Please call ahead before visiting these providers. Be aware that some may have special requirements or waiting periods for assistance, and some may have closed.

Abiding Love Lutheran Church Provides a food pantry. Hours: Mondays 1:15 PM to 3:30PM	7210 Brush Country Dr. Austin, TX. 78749 (512) 892-4040 www.abidinglove.org
All Saints Episcopal Church – Loaves and Fishes Provides limited financial assistance (usually no more than \$20-30) to help pay for utilities, housing expenses, medical expenses, transportation, ID, education, criminal background checks, or work boots. Sign up for assistance in person on Tuesday mornings at 6:00AM	209 West 27 th St. Austin, TX 78705 (512) 476-3589 www.allsaints-austin.org

Any Baby Can

Provides support for pregnant women, new parents, and moms and dads caring for a child with special needs, developmental delays, or cancer. Services include home visitation, parenting skills classes, literacy skills classes, and support groups.

6207 Sheridan Avenue Austin, TX. 78723

(512) 454-3743

Email: info@anybabycan.org http://www.anybabycan.org/

AIDS Services of Austin

ASA works in two primary ways: providing services to people affected by HIV or AIDS, and preventing the transmission of HIV through testing, education, and outreach.

Mailing Address:

P.O. Box 4874 Austin, TX, 78765

Physical Address:

7215 Cameron Rd. Suite. A Austin, TX. 78752 (512) 458-2437

www.asaustin.org

aa

Alpha Seventh-day Adventist Church

Provides a food pantry the 2nd and 4th Sunday of the month from 10:00 -12:00.

3016 E 51st St. Austin, TX 78723

(512) 926-6721 or (512) 926-6956

www.alphaadventist.org

ARCIL, Inc.

ARCIL, Inc. of Austin provides independent living services to persons with disabilities, their families and communities throughout Travis and surrounding counties. ARCIL is a private non-profit corporation dedicated to the advancement and full participation of persons with disabilities in all aspects of life.

825 E. Rundberg Lane, Suite E6 Austin, TX 78753

(512) 832-6349 Open Monday through Friday 8:00a to 5:00p

www.arcil.com

The Attorney General of Texas Child Support Division - Family Initiatives section

Works to support strong families and children through its programs, polices and activities. Through collaborative efforts with community and faith-based organizations, courts, schools, legal aid providers, and other public agencies, conduct parenting and paternity education, increase non-custodial parent access to children, and provide services that encourage stable family formation. The incarcerated program of Family Initiatives partners with the Federal Bureau of Prisons, Texas Department of Criminal Justice (TDCJ), and county jails to deliver education and resources to incarcerated parents about paternity and child support issues that impact their lives while incarcerated and upon release.

For recently released offenders who are having difficulty with access and visitation issues the OAG offers the **Access & Visitation Hotline**:

1 (866) 292-4636 Monday-Friday, 1-7 p.m.

Texas A & V Hotline Attorneys provide legal information about child custody, visitation, paternity, and child support issues.

For other useful attorney general hotline numbers, please refer to the Miscellaneous section at the back of this guide.

www.texasattorneygeneral.gov/cs/family-initiatives

Austin Area Urban League

We envision a community in which all citizens are free from barriers to education, economic and social success.

Programs and services include Workforce Development, Adult Education, Emergency Home Repair, Financial Empowerment, Youth Enrichment, and Advocacy.

8011-A Cameron Road, Suite 100 Austin, TX 78754

(512) 478-7176

www.aaul.org

Austin Atheists Helping the Homeless

We are a bunch of everyday, secular folks in Austin, TX. Once a month, we distribute basic living items to people who are homeless. Our group is 100% volunteer-based. We don't have a staff or a budget so the success of our events depends solely the community's generous contributions of items and time. Our goal is three-fold: help people in need, show that religion is not a requirement for acts of compassion, and have fun!

Give Away Location and Time:

8th St Parking Lot, Under IH-35 Underpass One Sunday a month from 9AM-10AM

www.atxahh.com

Austin Baptist Chapel – Angel House Soup Kitchen

Serves prepared lunch seven days a week.

Monday through Friday
11:00 a.m. to 12:30 p.m.

Men's Clothing – Saturday 9:00 a.m.

Showers – 9:30 to 12:00 Monday through Saturday
Breakfast – Daily from 9:30 – 10:00

908 E. Cesar Chavez Austin, TX. 78701

(512) 474-2666

www.angelhouse-abc.com

 Austin Resource Center for the Homeless (ARCH) Provides basic needs, including clothing and hygiene items. Provides shelter – overnight, day sleep, and cold weather. Provides case management services. Co-located agencies include Goodwill, Job Source, Homeless Health Clinic, Legal Aid, etc. 	500 E. 7th St. Austin, TX. 78701 (512) 305-4100 www.frontsteps.org
Austin Restoration Ministries Provides a food pantry the 2 nd and 4 th Thursday of each month, 10am-12pm. Also provides a 9 month free of charge live-in program for men and women with substance abuse problems.	10206 N IH 35 Austin, TX 78753 (512) 491-5068 www.austinrestorationministries.org/
Baptist Community Center Mission Provides food pantry, limited financial assistance services and ID cards/birth certificates. Also provides clothing ministry – clothes at a reasonable price (Wednesdays). Hours: Mon-Fri 8:30 – 12 Noon and 1:00 PM to 5:00 PM Call for an appointment.	2000 E. 2nd Street Austin, TX 78702 (512) 478-7243 (512) 472-7592 www.bccmission.org
Bethany Faith Food Pantry Provides food pantry for individuals in the 78702, 78721, and 78723 area. Hours: 2 nd Wednesday of every month 10am-12pm 4 th Tuesday of every month 6pm-8pm	3507 E 12 th St. Austin, TX 78721 (512) 926-4146 Alice Bowser (coordinator) 512-926-2098 Virginia Hemphill (asst. coordinator) 512-470-816 www.bccdisciplesofchrist.com/
Capital Metro Services include: multiple-stop and express service that radiates from neighborhoods into downtown, multiple-stop service that feeds into neighborhoods, major transfer and park and ride centers, cross-town routes and school routes.	For more information, please refer to Transportation Section of this guide. For specific route information, call (512) 474-1200 or visit www.capmetro.org

Caritas of Austin

Caritas services include case management, pantry, housing services, refugee resettlement program, employment program, immigration lawyers and the education program.

The Caritas community kitchen provides lunch Monday-Friday 11am-12:30pm.



611 Neches St. Austin, TX 78701

Screening and Assessment line open Monday, Wednesday & Thursday at 8:00am -4:00pm.Tuesday 8:00am- 6:00pm. & Friday 8:00am-10:00am. For screening & assessment call 512-472-4135.

(512) 479-4610

www.caritasofaustin.org

Central Presbyterian Church

Services include breakfast, limited clothes closet, financial assistance for identification and birth certificates, utility bills, and Greyhound and Mega bus passes.

Thursdays 8:30a-11:00a

The Central Mission 200 E 8th Street Austin, TX 78701

(512) 472-2445

Kim Rogers Kim#@cpaustin.org

www.cpaustin.org

Christo Rey Catholic Church

Provides a food pantry Thursdays, 5:00pm.

2208 E 2nd St. Austin, TX 78702

(512) 477-1099

http://www.cristoreyaustin.org

Church of Christ

Limited financial assistance for identification and birth certificates, utility bills, rent/mortgage, medical expenses, criminal background check.

Social Security card and drivers' license required.

Call Mondays after 9:00a

1903 University Avenue Austin, TX 78705

(512) 476-6088

City of Austin Customer Assistance Program Austin Energy

Customers on low or fixed incomes who participate in certain state, federal, or local assistance programs can benefit from the City of Austin's CAP Discounts program. CAP Discounts can help reduce utility bills an average of \$650 a year.

Mailing Address:

PO Box 142669 Austin, TX 78714-2669

Call for more information or an application:

(855) 319-6630 (512) 494-9400

Covenant United Methodist Church Provides a food pantry open to the public Wednesdays 5:30-7pm.	4410 Duval Rd. Austin, TX 78727 (512) 346-3124 http://www.covenantaustin.org/
Dolores Catholic Church Provides a food pantry to residents of 78617 in Del Valle and Montopolis portion of 78741. Friday at 9:30am until food runs out.	1111 Montopolis Dr. Austin, TX 78741 (512) 385-4333
Dress for Success Austin A non-profit organization provides clients with interview clothing, "confidence boosters", and career development to low-income women seeking employment. Clients must have appointment. Times available: Monday through Thursday: 10:00a – 4:00p Saturday: 10:00a – 2:00p	701 Tillery St. Box 11 - Suite A-5 Austin, TX. 78702 (512) 389-3723 www.austin.dressforsuccess.org
Extend-A-Care for Kids Provides after-school childcare on-site at elementary schools in Austin, Del Valle, Hays Consolidated ISD for the convenience of working parents. Several locations at local Austin Independent Schools	55 N. IH 35 Austin, TX. 78702 (512) 472-9402 www.eackids.org/
Family Eldercare Provides essential services for elderly adults with disabilities and for those who care for them, including in-home care, counseling, guardianship, and assistance with money management.	Austin: 1700 Rutherford Lane Austin, TX 78754 Georgetown: 805 W. University Ave. Georgetown, TX 78626 (512) 450-0844 www.familyeldercare.org
Feed the Community at Gateway Church Provides a food pantry Wednesday 10am-1pm. 2 visits per month allowed.	7104 McNeil Rd. Austin, TX 78729 (512) 837-2162

First Baptist Church of Austin Services include financial assistance for Greyhound bus tickets, identification, birth certificates, drivers' license, prescription copays, and gas for cars with valid drivers' license. Call on first Monday of every month at 9:30a to schedule appointment.	901 Trinity Street Austin, TX 78701 (512) 476-2625 www.fbcaustin.org
First United Methodist Miscellaneous financial assistance for out of town bus passes, rent, work boots, food handler certificates, food, and utilities. Must have valid identification. Individuals may only access this assistance once.	1201 Lavaca Austin, TX 78701 (512) 478-5684 x203 www.fumcaustin.org
Food for Friendship The Community of Christ Food for Friendship Program provides a hot breakfast free of charge on Sunday mornings from 8:00am-9:00am. All are welcome.	2132 Bluebonnet Lane Austin, TX 78704 512-444-7120 www.cofchrist-austin.org
Free Store An outreach of The United Methodist Church. All are welcome to shop for free clothing and household items, enjoy a cup of coffee, and stay and visit.	1717 East 12 th Street Austin, TX 78702 (512) 469-7970 (404) 490-0928 Hours: Tuesday, Thursday and Saturday, 10:00a to 1:00p www.freestoreaustin.org
Gethsemane Lutheran Church Provides a food pantry and clothes closet every Tuesday from 1:30 PM to 3:45 PM	200 W. Anderson Ln. Austin, TX. 78752 (512) 836-8560 www.gethsemaneaustin.org
Greater Mount Zion Baptist Church Provides payment assistance for rent and utilities to those who live in a house or apartment. Call for appointment 10:00a-4:00p, and individuals can only use services once per year. Food and	1801 Pennsylvania Ave. Austin, TX 78702 (512) 478-7578

clothing is also provided on Saturdays from 9:30a-12:00p.	(512) 469-9020
	http://www.gmzaustin.org/
Heaven's Harvest Provides food, clothing, and showers for the homeless. Heaven's Harvest is open for people to receive food and clothing every Monday from 6:30 p.m. to 8:00 p.m. Also, every third Friday of the month, fresh food is given away starting at 1pm.	North Austin Christian Church 1734 Rutland Dr. Austin, TX 78758 (512) 836-3282 http://www.nacconline.info
Hope Lutheran Food Pantry Provides a food pantry. Hours: Mondays 2:30-3:30 PM.	6414 N Hampton Dr Austin, TX 78723 512-926-8574
Kingdom of God Christian Center Samaritan Food Pantry Hours: 2 nd & 4 th Saturday of every month, 10am-12pm	5811 Berkman Dr. Suite 130 Austin, TX 78723 (512) 926-5422 www.kgccatx.org
LifeWorks Street Outreach Provides meals and many other services for individuals ages 23 and under. Meal Hours: Tues/Thurs, 4:30p – 6:00p	408 W 23 rd St. Austin, TX 78705 (512) 735-2400 www.lifeworksaustin.org
Lisa's Helping Others Progress Economically (HOPE) Chest Provides clothing and life skills training for males and females. Hours: Tuesday/Thursday 4:30 PM - 7:00 PM Sat 10:00 AM - 2:00 PM Closed Holidays	4136 E 12th Street Austin, TX 78721 (512) 457-0999 www.lisashopechest.org

Manchaca Methodist Church

Provides a food pantry for those in need, which is open Monday-Thursday 9:00a-4:00p, and Fridays from 9:00a-12:00p. Individuals must have proper ID to qualify for assistance. 1011 FM 1626 Austin, TX 78652

512-282-7274

www.manchacaumc.org

Manos de Cristo

Manos de Cristo provides a clothes closet, food pantry, dental clinic, and adult learning classes, English as a Second Language (ESL), computer literacy and back-to-school programs for those in need.

Provides a food pantry Monday-Friday 8:00-11am Only serves the 1st six families.

Clothing closet open Tuesday and Thursday 8:00am.

Address:

4911 Harmon Ave. Austin, TX, 78751

Basic Needs: (512) 477-7454

Dental Clinic: (512) 477-2319

www.manosdecristo.org

Micah 6 of Austin

Provides food, clothing, work boots, rent and utility assistance, medicine, eye care, IDs, crisis counseling, and freeze night shelter

Food pantry hours:

Thursday 6- 7 p.m. Saturday 10:30 - 11:30 a.m.

Pantry located at University Presbyterian Church:

2203 San Antonio St. Austin TX 78705

Other services provided at various locations. Call for more information:

(512) 473-0088

www.micah6austin.org

Mobile Loaves and Fishes

Mobile Loaves and Fishes (MLF) is a social outreach ministry that provides food and clothing to the homeless and the working poor. Every night, a catering truck offers a hot meal and other resources to needy individuals at various locations in the Austin Area. Times vary but trucks are usually out around lunch and dinner times (noon, and between 6:00p-7:00p). Call for exact times.

Mailing Address:

903 S Capital of Texas Hwy. Austin, TX 78746

(512) 328-7299

Check online schedule for locations of truck meal service:

www. mlf.org/

Olivet Baptist Church Helping Hands Center Serves the needy in the Austin community with groceries, clothing, and other basic needs. Serve approximately 1200 plus individuals per month with food and/or clothing. Clothing available Tuesdays and Saturdays: 9am - 12noon Food available Saturdays: 9am - 12noon (closed on 5th Saturdays of the month)	1161 San Bernard St. Austin, TX. 78702 (512) 472-2298 (512) 478-7023 www.obcaus.org
Our Lady of Guadalupe Catholic Church Provides a food pantry for those in need. Hours: Tuesday, 11:30-2:30 Third Saturday, 10:00am-12:00pm	1206 E. 9th St. Austin, TX 78702 (512) 478-7955 www.olgaustin.org
Reentry and Integration Division Hotline A toll-free number has been established to assist people who are re-entering society, as well as their families and the general public who may have questions related to programs and resources.	1-877-887-6151
Rosewood Avenue Missionary Baptist Church Hope Basket Ministry Provides a food pantry the 1 st and 3 rd Saturday of every month from 7AM - 9AM.	1820 Rosewood Ave. Austin, TX. 78702 (512) 476-2801 www.rosewood-baptist-church.org
Saint Austin's Catholic Church Provides financial assistance with rent, utilities and prescription co-pays, eye exams and glasses, work boots, clothing, bus passes and identification fees on Thursday mornings at 9:00am, done by a lottery system.	2026 Guadalupe Street Austin, TX 78705 512-477-9471 www.staustin.org
St. Andrews Food Pantry Provides an emergency food pantry on the 2 nd and 4 th Saturdays 10:00 to Noon.	14311 Wells Port Dr Austin, TX 78728 512-251-0698 www.staopen.org

Saint Ignatius Catholic Church/San Jose Food Pantry Provides a food pantry, financial assistance for eye glasses and prescriptions and a 1 day bus pass per month. Hours: Monday-Thursday, 9am-1pm	2303 Euclid St. Austin, TX 78704 (512) 442-0226 www.st-ignatius.org/svdp
Saint Mary Cathedral Services provided include breakfast, food pantry, clothing and household items, fans, referrals to healthy/dental care program, and financial assistance for identification, birth certificates, utility bills, rent, rental deposits, mortgage, medical expenses, gas, work boots, criminal background checks and bus passes.	203 E. 10 th Street Austin, TX 78701 (512) 476-3750 www.smcaustin.org
St. Matthews Episcopal Church Provides financial assistance with rent and utilities. Individuals must be approved after submitting an application; the usual turnaround time is two weeks. Interested individuals should call on Tuesdays from 10AM to Noon for more information. Must call to receive assistance. Walks ins not allowed.	8134 Mesa Drive Austin, TX 78759 512-345-8314 www.stmattsaustin.org
Saint Ignatius Catholic Church/San Jose Food Pantry Provides a food pantry. Hours: Monday-Thursday, 9am-1pm	2303 Euclid St. Austin, TX 78704 (512) 442-0226
Saint Louis Catholic Church Provides assistance with utilities, rent, clothing vouchers, medicines, IDs, bus passes, eye glasses and birth certificates for individuals living in the following zip codes: 78704 78741 78744 78745 Provides a food pantry Saturday, 8:30-10:00am.	7601 Burnet Rd. Austin, TX 78757 (512) 454-0384 www.st-louis.org
The Salvation Army Provides assistance in a variety of fields such as older adult ministries, corrections, day care, education, emergency assistance, food, housing, substance abuse, and youth among others. Several locations throughout the Austin area – call for more information. Downtown location provides a soup kitchen daily from 4-5:30pm.	Downtown: 501 East 8 th Austin, TX. 78704 (512) 476-1111 www.salvationarmy.org

San Francisco Javier Catholic Church Provides a food pantry Thursday 2-4pm.	9110 US Hwy 183 South Austin, TX 78747 (512) 243-1404 http://www.sfjcc.org/
Shoreline East Faith-based, services include food pantry, clothing closet, job assistance, transitional housing referrals, identification assistance, and SSI/Disability attorney referrals. Clients are seen by appointment only, so please contact Thomas Wright.	902 East 5th Street Suite# 105A Austin, TX 78702 (512) 983-1048 Thomaswright.ministries@yahoo.com
Society of Saint Vincent De Paul, St. Louis Church Provides emergency financial assistance on a case-by-case basis with rent, rental deposit, utilities, prescription drugs, eye glasses, ID's and birth certificates only for residents of the parish area. Hours: Monday - Friday 9:30 a.m. to 12:00 Noon	Call to find your local group: (512) 251-6995 www.ssvdp.org
South Austin Church of the Nazarene Food Pantry Provides emergency food pantry every Monday 9:30AM to 11:30AM, except on holidays.	6711 Manchaca Rd Austin, TX 78745 512-442-8476 www.southaustinnaz.org

Travis County Health and Human Services & Veterans Department

Provides emergency financial assistance for rent, mortgage, and utilities. Applications for SSI, AFDC, Food Stamps, WIC, emergency food pantry Senior Citizen meals. Assistance limited to once every 3 months.

Clients should go to the Neighborhood Center that serves their zip code.

Hours:

Monday - Friday 8AM -5PM.





Main Administration: Palm Square Building

100 N. IH 35, Suite 2000 Austin, Texas, 78701 (512) 854-4120

Neighborhood Centers

South – Post Road

2201 Post Road, Suite 101 Austin, TX 78704 (512) 854-9130

Oak Hill- West Rural Community Center

8656 Highway 71 Suite A Austin, TX 78735 (512) 854-2130

Del Valle - South Rural Community Center

3518 FM 973 S Del Valle, TX 78617 (512) 247-4407

Pflugerville - Travis County Community Center

15822 Foothill Farm Loop Building D Pflugerville, TX 78660 (512) 251-4168

Jonestown - North West Rural Community Center

18649 FM 1431 Suite 6-A Jonestown, TX 78645 (512) 267-3245

Manor - East Rural Community Center

600 West Carrie Manor Road Manor, TX 78653 (512) 272-5561

www.traviscountytx.gov

Trinity Center - St. David's Episcopal Church Provides financial assistance and other services to men and women who are experiencing homelessness or poverty. Breakfast served WedFri. at 9:00am – 1:00pm Women only on Monday and Tuesday at 8:45am – 1:00pm Hot meal on Sunday at 3pm	304 E. 7th Street Austin, TX 78701 512-610-3542 www.trinitycenteraustin.org
Trinity United Methodist Church Provides a food pantry and other assistance to residents in the following zip codes: 78703, 78705, 78722, 78723, 78751, 78752, 78754, 78756, and 78757. Eligible individuals must bring photo identification each time they visit and must fall below TEXCAP income eligibility guidelines. Exceptions are made on a case by case basis.	4001 Speedway Austin, TX 78751 512-459-5835 www.tumc.org
University Avenue Church of Christ Christian Service Center Provides limited financial assistance service for rent, utilities, medical bills, prescriptions, glasses, orthopedic shoes, Texas ID's and birth certificates. Appointments are made on Mondays only. Call for hours and to schedule an appointment. Wednesday at 6:00am breakfast is served.	1903 University Avenue Austin, TX 78705 Main: (512) 476-6088 Christian Service Center: (512) 476-9584 www.uachurch.org
University Presbyterian Church UPLIFT provides financial assistance for utilities, prescription drugs, eye exams, work boots and identification. Call or email Bobbie Sanders for more information. Food Pantry Thursdays 6:00p-7:00p Food Pantry Saturdays 10:30a-11:30a	2203 San Antonio Street Austin, Texas 78705 (512) 476-5321 www.upcaustin.org
University United Methodist Church Open Door Ministry provides breakfast and lunch to those in need. Saturday 9:00am – 10:15am Fig Leaf Store – Provides donated clothing and housewares. Saturday 9:00am – 10:30am	2409 Guadalupe Austin, TX. 78705 (512) 478-9387 www.uumc.org

Vineyard Christian Fellowship Provides a food pantry, 2 nd and 4 th Sunday of each month 2-5pm.	13208 Morris St. Austin, TX 78729 (512) 331-5200 www.austinvineyard.org
Westover Hills Church of Christ Provides a food pantry, 2 nd and 3 rd Thursday of each month 1:00p-3:00pm.	8332 Mesa Dr. Austin, TX 78759 512-345-6386 www.westover.org

PHYSICAL HEALTH AND WELLNESS

AIDS Services of Austin

Provides services to clients with HIV/AIDS. Clients receive a list of low cost housing in the area. Other services offered include home healthcare, food pantry, nutrition, case management, free condoms, HIV prevention outreach, and dental clinic.

Mailing Address:

P.O. Box 4874 Austin, TX. 78765

Physical Address:

7215 Cameron Rd. Suite. A Austin, TX. 78752 (512) 458-2437

www.asaustin.org

ARCH - Healthcare for the Homeless

CommUnityCare provides its services to patients who have difficulty accessing health care services. They are a Federally Qualified Health Center system. Serves homeless only.

Services Include:

Family Medicine Dental Care

Vision Care Behavioral Health Care

Case Management Psychiatry
Clinical Pharmacist Social Work

500 East 7th Street Austin, TX 78701

Phone: (512) 978-9920

Patient Comment Line: 512-978-9918 www.communitycaretx.org/locations/arch.html



The Austin Harm Reduction Coalition (AHRC)

Works to prevent the spread of HIV/AIDS and Hepatitis C among injection drug users. Provides HIV & Hepatitis C testing, drug treatment referrals, medical care, and resources to prevent disease transmission such as condoms, alcohol pads, and supplies for safe injection. Work is done from a mobile van, reaching directly into the communities most affected by HIV and Hepatitis C.

Mailing Address: P.O. Box 13482 Austin, Texas 78711

512-374-4470

E-mail: shootclean@gmail.com www.austinharmreduction.org

Community AIDS Resources and Education (CARE)

CARE provides free HIV testing (walk-in or by appointment), counseling, education, street outreach, substance abuse, case management, intervention, outpatient drug treatment, and support groups.

1631-E. 2nd St., Bldg E Austin, TX 78702

512-804-3650

www.integralcare.org

CommUnityCare Clinics

Provide medical and dental services to patients enrolled in Medicaid, Medicare, CHIP, & MAP, as well as Travis County residents who do not qualify for these programs. Services are provided regardless of the patient's ability to pay.

(512) 978-9015

For more information, please refer to the Miscellaneous section at the back of this guide.

www.communitycaretx.org

El Buen Samaritano Episcopal Mission: Wallace Mallory Clinic

Provides general health care for children and adults of all ages. Services include general medicine, pediatrics, immunizations, tuberculosis screenings, checkups, care for minor illnesses, pregnancy testing, prenatal care, gynecological exams, family planning, male reproductive health and behavioral health. Does not provide emergency care.

Serves adults and their children who are uninsured or underinsured, immigration status is not checked. Services are low cost and in some cases free. 7000 Woodhue Drive Austin, TX 78745

(512) 439-0701

email: info@elbuen.org

www.elbuen.org

Hours:

Mon-Thursday 8:00am-7:00pm Friday 8:00a – 5:00p Two Saturdays per month



Lone Star Circle of Care

Accepts anyone in the community ages 18 and up regardless of insurance status or ability to pay.

Ben White Clinic Hours:

Monday – Thursday: 8:00a – 7:00p Friday: 8:00a - 5:00pSaturday: 9:00a - 5:00p

Northwest Clinic Hours:

Monday - Friday: 8:00a - 5:00p

Ben White Clinic

1221 W. Ben White Blvd., #200 Austin, TX 78704

Northwest Clinic

11111 Research Blvd., #230 Austin, TX 78759

> (877) 800-5722 (512) 524-9293

www.lscctx.org/ Other locations available.

MAP - The Medical Access Program

Provides access to health care through a network of providers for those Travis County residents who meet enrollment criteria.

(512) 978-8130

www.medicalaccessprogram.net/

Manos de Christo - Dental Clinic

Provides routine dental exams, emergency dental care, crowns, root canals, and other dental care. Does not provide dentures. Limited first-come, first-served emergency services available (7:00a-12:00p). For non-emergency services, call for an eligibility screening & to schedule an appointment.

Hours:

Monday-Thursday 7AM-6PM Friday 7AM-3PM

Emergency Walk-ins: Monday - Friday: 7:00a - 12:00p 4911 Harmon Avenue Austin, TX 78751

(512) 477-2319

email: dentalcenter@manosdecristo.org www.manosdecristo.org

Mary Lee Foundation Brain Injury and Neurological Services

Consists of the Rehabilitation Center and the Extended Care Program. The Rehabilitation Center is a 24-hour supervised program focused on improving cognitive skills and achieving emotional adjustment. The Extended Care Program helps clients make a smooth transition from supervised residential treatment to independent community living.

1326 Lamar Square Dr. Austin, TX 78704

(512) 443-1360 braininjury@maryleefoundation.org

http://www.maryleefoundation.org/programs-andservices/brain-injury-program/

People's Community Clinic

A non-profit, primary health care facility whose purpose is to provide high quality medical, counseling, and health education services at reasonable costs to individuals and families in the Austin area.

2909 N. I-35 Austin, TX 78722

(512) 478-4939

www.austinpcc.org

Planned Parenthood

Provides reproductive and sexual health information, services, and advocacy for males and females. **Free condoms provided** at all Austin Planned Parenthood locations.



Central/East Austin

1823 E 7th Street Austin, TX 78702 (512) 477-5846

North Austin

9041 Research #250 Austin, TX 78758 (512) 331-1288

South Austin

201 East Ben White Blvd. Austin, TX 78704 (512) 276-8000

www.plannedparenthood.org

Seton Community Health Centers

Open to the general public. Provide primary health care services, including family medical care, nutrition counseling, Tuberculosis skin tests, and prevention and health education, such as diabetes classes. Provide immunizations, such as Hepatitis A and B vaccinations, for children and adults who are established patients, and only during their yearly physicals or another exam. Do not provide prenatal care.

Seton McCarthy Community Health Center

2811 East Second Street Austin, TX 78702 (512) 324-4930

Seton Kozmetsky Community Health Center

3706 S. First Street Austin, TX 78704 phone: (512) 324-4940

Seton Topfer Community Health Center

8913 Collinfield Road Austin, TX 78758-6704 (512) 324-6850

Blackstock Family Health Center

1313 Red River Street, Suite 100 Austin, TX 78701 (512) 324-8600

Texas Supplemental Nutrition Assistance Program (SNAP)

(formerly known as Food Stamps)

SNAP is a Federally funded program that helps low-income families buy nutritious food from local food stores. SNAP assistance is available to qualifying families, elderly people, and single adults. Applicants must reside in Texas, and must apply in the county in which they reside.

Apply Online at https://www.yourtexasbenefits.com/ssp/SSPHome/ssphome.jsp Or visit a local office.

Travis County Health and Human Services

Provides free, confidential HIV & STI testing. Call for an appointment: (512) 972-5580

TIP: If you are sexually active, get tested for HIV & STIs. Early diagnosis and management are important in reducing the risk of complications, so don't delay!

1 in every 2 sexually active young people will get an STD by the age of <u>25</u>.

Most will not know it.

Get yourself tested today!

Benefits Office Locations:

North 5451 IH 35 North Suite D Austin, TX 78723 (512) 929-7330

> 1601 Rutherford Ln. Austin, TX 78754 (512) 339-8868

South 724 Eberhart Ln. Austin, TX 78745 (512) 445-0022

4000 IH 35 South Austin, TX 78704 (512) 555-555

RBJ Clinic 15 Waller Street Austin, TX 78702 (512) 972-5430

Testing is also offered at the following sites:

South Austin Multipurpose Center 2508 Durwood St. 512-972-6870

Seton East Community Center 2811 E. 2nd Street (512) 324-4930

Seton Topfer Community Health Center 8913 Collinfield Rd (512) 324-6850

Rosewood Zaragosa Neighborhood Center 2800 Webberville Rd. 512-972-6740

> St. John's Activity Center 7500 Blessing Ave (512) 972-5159

Wright House Wellness Center

Provides education, basic needs, testing for HIV Hepatitis C, counseling, and other support services to those in need.

- Case management for adults with HIV
- Food pantry & nutrition education for adults with HIV
- Advocacy/support for African Americans and Latinos with HIV
- Complimentary health therapies for adults with HIV or Hepatitis C

North Office:

8101 Cameron Road, Suite 104 &105 Austin, TX 78754

(512) 467-0088

www.thewrighthouse.org

Volunteer Healthcare Clinic

Provides non-emergency medical treatment for children and adults who have low income, and have no other access to health care. Provides Primary Care, Chronic Disease Management, Behavioral Health (limited), Physical Therapy (limited), Pediatric Physicals, Pharmacy and Lab, Specialty Care including allergies, dermatology, gastroenterology, and cardiology. Must have no form of health insurance/coverage and need proof of Travis County address.

Tues/Thurs 6:00pm-10:00pm, Patients must arrive by 6:00pm to be seen.

Fees: \$5.00 donation appreciated

Call for more information about eligibility, services, and intake procedures.

4215 Medical Pkwy. Austin, TX 78756

(512) 459-6002

email: infor@volclinic.org www.volclinic.org

YMCA of Austin

The purpose of the YMCA of Austin is to enhance the lives of men, women, boys and girls in the Austin community, regardless of race, creed, age, economic circumstances and physical or mental abilities, by providing quality programs, activities and facilities. 10 locations throughout the Austin area.

*Financial Assistance program available for individuals or families who wish to participate but are unable to afford the fee.

10 locations throughout the Austin area.

Call for more information.

(512) 322-9622

www.austinymca.org

TRANSITIONAL AND SHELTER HOUSING

TIP: Please be aware that rates/restrictions are subject to change. Contact a home you are interested in ahead of time to verify the information listed here.

A New Beginning

Males only, \$100 deposit, \$450 per month.

Must pay for dedicated phone line if on a monitor.

This housing provider does not allow overnight guests and reserves the right to drug test the residents.



East - 4803 Sara Dr. Austin, TX 78721 Bus # 2, 300, 350, 135, 483

North – 10609 Turner Ave. Austin, TX 78753 Bus # 1, 101, 485 (512) 300-1495

A New Entry

Males only. Recovery supportive housing (residents must be alcohol & drug free). Provides 12-step program, bible studies, life skills class, computer access, drug offender class, treatment, counseling and meals. Must have 30 days sobriety to enter.

Mailing Address

6633 E Hwy 290 Suite 212 Austin, TX 78723

(512) 464-1250 (888) 625-4440 Supportive Housing: ext. 151 Treatment: ext. 112

www.anewentry.org email: services@anewentry.org

Alameda House - ATCIC

90 day co-ed substance abuse treatment with shared and private rooms, no charge. To qualify, a person must already be receiving services - working with a case manager or rehab specialist and receiving level of care (LOC) 3 or 4 services from ATCIC. If you are not a current consumer of Integral Care, please call and schedule an intake appointment to see if you qualify for services.

South - 4019 Manchaca Rd. Austin, TX. 78704

(512) 804-3427

To get started call: (512) 447-4141 Bus # 3, 103, 30, 5, 484



Austin Resource Center for the Homeless (ARCH) - Front Steps

Shelter housing. Day shelter (co-ed) 6:30AM-5:30PM, overnight shelter (males only) 6PM-6AM, cold weather shelter. Basic needs, case management services, and access to co-located agencies available on-site.

Downtown

500 E. 7th St. Austin, TX. 78701 (512) 305-4100

www.frontsteps.org

Near all downtown bus routes

Barton Retreat I and II

Co-ed, \$100 non-refundable deposit, \$500 per month rent. 35 beds, 2 residents per room. Interview and screening process.

Barton Retreat I

2935 E. 12th St. Austin, TX. 78702

(512) 472-4155 Bus # 6, 350, 135, 2, 482

Barton Retreat II

16672 Round Mountain Rd. Austin, TX. 78641

(512) 775-1668

Blackland Transitional Housing

Families and individuals: \$400 per month. Transitional housing for up to one year for 2-6 family members, case management services provided. Must be employed making \$700 per month. No sex offense convictions or family violence convictions.

East

2005 Salina Austin, TX. 78722

(512) 972-5180 (512) 220-8751

www.blacklandcdc.org

Bus # 21, 18, 22, 641, 320

Born Again Ministries Regeneration House

Faith-based transitional housing for men only. \$500 per month. 3 meals per day included. No monitors, no sex offenses. This housing provider reserves the right to drug test the residents

Southeast

5001 and 5004 Allyson Ct. Austin, TX. 78744

> (512) 552-6003 (512) 293-7793

Bus # 311, 7, 127, 486

Burkes Supervised Living

Males only. \$125 per week, \$500 per month. Meals included. Subject to screening, sex offenses ok. This housing provider reserves the right to drug test the residents.

Northeast

2612 Wheeless Ln. Austin, TX 78723

(512) 926-6311

www.burkeshouse.com Bus # 20, 37, 137, 300

Elderberry House

Male only recovery supported housing. \$200 deposit, \$110 per week. No sex offenses or violent offenses, must be employable, must pay for dedicated phone line if on a monitor. This housing provider reserves the right to drug test the residents.

South

7501 Elderberry Drive Austin, Texas 78745

Mailing Address:

PO Box 40369 Austin, TX 78704

Bus # 10, 110, 333

Encore House

Males only. \$100 deposit and two weeks rent. \$115-\$140 per week or \$460 - \$560 per month. All bills paid, community kitchen, cable TV, internet, and laundry. Must be employable. Free local and long distance calls. Sex offenses accepted. No overnight guests allowed.

North

1109 E 52nd St. Austin, Tx. 78723

(512) 300-2900

Email: encorehouse@sbcglobal.net

Bus: #37, 320, 485

Fair Oaks House

Accepts men with 30 days sobriety and working a 12 step program. \$125-135/week.

South

2301 Fair Oaks Dr. Austin, TX 78745 (512) 552-9175 (512) 844-5541

Bus #3

Full Circle Services Our sober living facilities are supported by your donations. When our carefully chosen residents join our program they receive the support they need to transition to a life of independence and sobriety. \$120 per week with all bills paid. \$200 security deposit. Please contact us for more	P.O. Box 40369 Austin, Tx. 78704 (512) 784-8214
Goal Worthy Adult Living Males only, \$600 per month. 2 men per room. 3 meals per day during the week and two meals per day on weekends. No sex offenses or history of substance abuse. Must be clean and sober	North 1507 Desert Quail Ln. Austin, Texas 78758 (512) 836-3342 (512) 922-5220 Bus #142, 240, 1, 325
Harmony House Males and females, \$100 deposit, \$132 per week or \$5215 per month. This housing provider reserves the right to drug test the residents.	Multiple Houses in Northeast Austin (512) 696-3364
House of Care House of Care provides transitional housing services for men. Individuals with sex offenses are not accepted but MHMR patients, those with violent offenses, and individuals with electronic monitors are permitted. Rent is \$550 per month.	North 11109 Sage Hollow Drive Austin, TX 78758 (512) 461-7075 Bus #1, 392
House of Refuge – Care Homes Females only, \$550 per month.	(512) 470-9516
Hungry for God, Home for Young Men Males aged 17-21. \$600 per month. Faith-based, eight beds. Provides case management and assistance in getting into school/employment for individual aged out of foster care or exiting a juvenile detention facility.	Del Valle 3504 Victorine Ln. Del Valle, TX 78617 (512) 731-3829 www.hungryforgodchurch.org

Kennedy's Place

Males and Females. Single or shared rooms for \$450-500. Includes cable television, washer/dryer, internet services, and local telephone service.

Multiple locations in Austin, call for more information:

(512) 230-9609 All homes on bus routes.

Lifework's - Transitional Living

Co-ed transitional housing for homeless youth ages 17-23. The number of beds and costs vary, subject to screening.

Assists with education, skills and independence.

Mailing Address 3700 S. 1st St. Austin, TX 78704

(512) 458-2704 (512) 735-2400

www.lifeworksaustin.org

The Living Center

Males only, \$112.50 per week or \$450 per month. Must be employable or receive SSI. No sex offenses. Must prove identification.

Southeast

4611 Bucks Run Austin, Texas 78744 (512) 627-6411

Bus # 333, 127, 7, 486

Loving's Care Homes

Boarding homes for males and females, \$140/week, or \$560/month. Transitional housing with 37 beds, several locations in Austin. Support services and faith-based meetings. Subject to screening.

Transitional homes for males only, \$140/week or \$560/month. Parolees accepted.

Multiple locations throughout Austin.

Mailing Address:

P.O. Box 143537 Austin, TX, 78741 (512) 696-7685



Luke 4:18-House of Glory

Females only. \$200 deposit, \$100 per week. Subject to screening.

North

906 Cripple Creek Dr. Austin, TX. 78758 (512) 785-0516 ywisely@yahoo.com

www.luke-418.com/house-of-glory

Ministry of Challenge

Males only, very transitional housing focused on faith-based substance abuse recovery. Approximately \$400 per month (cost vary depending on individual status). Must make 6 month commitment. 31 beds, 5 per room. No sex offenses.

East

1500 E. 12th St. Austin, TX. 78702

(512) 370-8962

www.ministryofchallenge.org

North Austin Foundation – Project Helping Hand (PHH) & AA 24 Hour Club

PHH is designed to house people while assisting them in an individualized plan to transition into treatment or a stable sober living environment. Each client can stay up to 30 days during which time they are exposed to recovery meetings and clean, structured living. The two dormitories include space for 6 men and 4 women. Each dorm includes a bathroom.

1000 Prairie Trail Austin, TX. 78758

(512) 837-9362

www. northaustinfoundation.com

Bus #1, 485

TIP: The 24 Hour Club is always open for anyone in recovery from alcoholism and addiction to be in fellowship with each other.

North Austin Sober House

\$135 per week or \$540 per month. Residents required to work a 12-step recovery program. Must be employable. Minimum 3 month commitment, interview required. No violent offenses or sex offenses. This housing provider reserves the right to drug test the residents.



North - 9404 Mountain Quail Austin, TX 78757 Bus #1M, 142, 325, 240, 481

North - 8905 Pointer Ln. Austin, TX 78757 Bus #325, 240, 383, 1M, 481

North - 1417 South Meadows Austin, TX 78757 Bus #392, 1 (512) 497-2147

Oxford Homes

Males and females. The price varies from \$90 to \$125/week. 2-8 per house. Meals not provided. Targets those in recovery and ex-offenders.

15 Men's Homes & 5 Women's Homes throughout Austin

Call for more information:

Vacancy hotline: (512) 879-6368 General questions: 1- 800-689-6411

Picture Perfect Co-Op Living

Provides all inclusive housing for males and females throughout Austin and Central Texas that include cable television, phone, linens, washer/dryer, some transportation, therapy and food in an all bills paid environment. We accept ex-offenders, parolees, MHMR and have multiple properties that all are on bus lines. \$500 per month and we accept SSI/SSDI and vouchers.

Multiple locations throughout Austin.

Mailing Address: 907 Karen Ave Austin, TX 78757

(512) 296-7995

www.pictureperfectlivingatx.com

Restoration House

Males and Females accepted. Board and care house. No parole or sex offenses allowed. \$550.00 per month with \$125 deposit.

6012 Baton Rouge Drive Austin, TX 78727

(512) 431-4046

Safe Place

An emergency shelter for female survivors of domestic violence or sexual assault. Arrangements are made for male survivors. Thirty beds are available at no cost.

Mailing Address:

P.O. Box 19454 Austin, TX. 78760

24 Hour Hotline: (512) 267-SAFE (7233)

www.safeplace.org

Salvation Army

Provides an emergency shelter, adult rehabilitation center residential program, and women & children's shelter.

Call for more information.



Emergency Shelter – Downtown:

501 E. 8th St. Austin, TX. 78701 (512) 476-1111 Near all downtown bus routes

Adult Rehabilitation Center – South:

4216 South Congress Avenue Austin, Texas 78745 (512) 447-2272 Bus #1L, 1M, 101, 486

Shelter for Women & Children - Northeast:

4523 Tannehill Lane Austin, TX 78721-1732 (512) 933-0600 Bus #6, 18, 323

www.salvationarmyaustin.org

Second Chances Sober Home	5413 Connelly
Recovery supported sober living. Must have 30 days sober,	Austin, TX 78723
attend regular 12 step groups, and have a sponsor. Parole	550C Constitute I in
and probation accepted. \$500 deposit. \$850 per month. Serves men, women and women with children.	5506 Coventry Ln. Austin, TX 78723
Serves men, women and women with children.	Austili, 1A /8/23
	(512) 801-4778
	(512) 265-5311
	round of the control
	www.secondchancessoberliving.com
Sharon's Transitional Women's House	2212 Palmera Cove
Transitional housing for women. Must be 30 days clean and	Austin, TX 78744
sober, and agree to follow house rules and structure. Three	
bedroom, two bathroom house. \$140.00 for shared room	512-743-4508
and \$150.00 for single room.	
Shekinah Community	Office
There are 4 homes: 1 for women only and 3 for males only.	111 West Anderson Lane, E349D
\$75 application fee. Semi-private rooms are \$425/month	Austin, TX 78752
and Private rooms are \$600/month. Accept SSI/SSDI. No	
violent offenses. Offers free Wi-Fi, access to computer,	(512) 900-9823
and all bills paid.	
	www.shekinahcommunitiesaustin.org
Chiulania Hansa	Northeast - 7308 Meadowood Dr.
Shirley's House	
Co-ed, \$150 non-refundable deposit, \$550 per month. 9 beds, three meals a day, laundry facilities, phone and cable.	Austin, TX, 78723 Bus # 20, 323, 37
Subject to screening. No sex offenses.	Dus π 20, 323, 37
Subject to sereoming. I to sex offenses.	Northeast - 7104 Fred Morse Dr.
	Austin, Texas 78723
	Bus #37
	(512) 434 0020
	(512) 434-9920
Sober Home	306 Cedar Mountain
Females only, \$200 refundable deposit, \$600 per month.	Cedar Park, TX 78613
Children allowed. Requires 90 day minimum commitment,	Ctuai raik, 1A /0013
residents can stay as long as they need while working a 12-	(512) 507-2972
step program. Laundry facilities, phone and cable. No	(512) 507-2971
meals. AA/NA within walking distance	(012) 001 2711
	Not close to bus routes.

South Austin Marketplace, Inc. (SAMP)

\$100 deposit, \$130 per week for double room and \$160 per week for single room. 100 beds. Cable & telephone provided. Application required.

Southeast

2101 E. Ben White Blvd., Ste #306 Austin, TX. 78741

(512) 443-2804

www.southaustinmarketplace.org

St. Maureen's Recovery House

Recovery Supported housing for men who have graduated a 28 day inpatient program or probation or parole. \$125/week. \$230 deposit (can be paid over course of first month.)

Central Austin

2401 and 2403 La Casa Dr. Austin, TX 78704

(512) 423-8585

Bus #3, 331, 338, 484

Stepping Stones Sober Living Homes

We offer clean, safe, affordable housing for both men and women with all the comforts of home and the fellowship of a close-knit peer support group. \$175/week for a private room, \$150.00/week for a semi-private room and \$200.00 sobriety deposit.

Multiple Locations throughout Austin.

(512) 627-8038

E-mail: nlively@steppingstonsobertliving.com

www.steppingstonessoberlivinghomes.com/home

Texas Baptist Children's Home

Single females with dependent children, \$50 per month.

Room for up to 30 women with children. No felony convictions allowed. No sex offenses. This housing provider reserves the right to drug test residents.

Must be able to work 30 hours per week.

Round Rock

1101 N. Mays Round Rock, TX. 78664

(512) 255-3668

www.childrenatheartministries.org

Not near bus route.

Texas Reach Out Ministries Several homes for males and females. \$400.00 per month and \$25.00 per week for food. Christ centered approach, spiritual class attendance required. Screening process. No sex offense convictions. Parolees and probationers accepted	Mailing Address: P.O. Box 17006 Austin, TX. 78760 (512) 291-0921 www.texasreachout.org reachoutTX@yahoo.com
True Light Ministries Males and Females. \$100 one time deposit, \$555 per month. Provides meals, laundry, phone, internet, cable tv, help with obtaining and paying for IDs, and some transportation. No sex offense convictions.	Women's House - Northeast: 6605 Ashland Dr. Austin, TX 78723 Men's House - Northeast: 3005 and 3014 Val Dr. Austin, TX 78723 (512) 507-6018
Winners House Males only. \$100 administrative fee, \$475 per month. No sex offense convictions. Screening required.	8203 Riverstone Dr. Austin, TX 78724 Bus # 37 (512) 799-9057
Victory Ministries Christian Home for Men Males only, no charge for room and board. Must go through interview process and make 6 month commitment to participate in structured program. Resident pays for electronic monitoring phone.	East 2300 Canterbury St Austin, TX 78702 (512) 480-9628 Bus # 22, 21, 17, 320

OTHER HOUSING RESOURCES

Austin Tenant's Council

Provides protection of tenant's rights and educates the community of fair housing. Provides telephone and in-person counseling for tenant/landlord disputes. Publishes a Guide to Affordable Housing in the Greater Austin Area for those looking for affordable apartments.

1640-B East 2nd St.
Suite 150
Austin, TX 78702

Telephone Counseling: (512) 424-1961 Appointments: (512) 474-7006

www.housing-rights.org

Foundation Communities

Provides low-cost, quality housing for individuals and families at several Austin locations. Offers case management services to assist with employment, health care, and transportation. Has waiting list. Applicants must meet income guidelines and pass criminal and credit checks. 1-2 years clear of felony arrest, no sex offenses. No manufacturing or selling of drug charges allowed.

Housing located throughout Central Texas. Call for more information:

(512) 447-2026 www.foundcom.org

Front Steps

Front Steps is committed to providing a full range of services to support our clients in moving from homelessness to safe, affordable long-term housing. Front Steps operates supportive housing programs for chronically homeless individuals and closely coordinates with other homeless services providers in the community to access both transitional and permanent housing options.

Mailing Address:

PO Box 684519 Austin, TX 78768-4519

(512) 305-4100 www.frontsteps.org

Green Doors

Founded in 1990 by a formerly homeless young woman, Green Doors' mission is to prevent and help end homelessness and poverty housing for those working to achieve independent living in Central Texas. Green Doors has a affordable housing program that offers two properties: one bedrooms for \$695/mo and two bedrooms for \$795-\$855/mo.

Physical Address:

1503 S. I-35 Austin, TX 78741

Mailing Address:

PO Box 685065 Austin, TX 78768

(512) 469.9130 1-866-412-6591 www.greendoors.org

Housing Authority of the City of Austin (HACA)

Owns and operates 1,929 units of conventional public housing in 19 developments throughout Austin. Development sites range from high-rise apartments on Lady Bird Lake to small duplexes in residential neighborhoods. HACA also manages the Housing Choice Voucher/Section 8 Program that provides rental vouchers for more than 5,000 units of housing in Austin's private rental market.

To apply for housing, visit:

1124 S. IH-35. Austin, TX 78704

www.hacanet.org/

(512)477-4488

Housing Authority of Travis County

The Housing Authority of Travis County is an independent, government funded agency charged with the responsibility to provide access to safe, decent, low income housing to help meet the housing needs of the residents of Travis County, Texas.

The Housing Authority of Travis County (HATC) exists to provide safe, decent and sanitary housing for low income families in Travis County, which includes the city of Austin and most of the area surrounding Austin, including: Cedar Park, Lago Vista, Lakeway, Del Valle, Manor, Elgin, Pflugerville, as well as parts of Leander and Manchaca.

Physical Address:

502 East Highland Mall Blvd., Suite 106-B Austin, Texas 78752

> (512) 480-8245 http://www.hatctx.com/

Project Transitions

Provides housing for males and females with HIV/AIDS. Three locations.

P.O. Box 4826 Austin, TX 78765

(512) 454-8646 www.projecttransitions.org email: info@projecttransitions.org

MILITARY/VETERAN RESOURCES

The Attorney General of Texas Child Support Division - HEROES

The HEROES project:

- Offer service members, veterans and their dependents enhanced, personalized assistance in addressing paternity establishment, child support and parenting time (custody/visitation) matters;
- Provide appropriate relief in Texas child support cases where military service/combat related injuries have contributed to non-compliance with court orders; and
- Promote positive co-parenting solutions for service members and families.

Contact the Texas Child Support Division's HEROES Program:

512-460-6400

HEROES@texasattorneygeneral.gov

www.texasattorneygeneral.gov/cs/family-initiatives

For other useful attorney general hotline numbers, please refer to the Miscellaneous section at the back of this guide.

Partners Across Texas

Partners Across Texas (PAT) is an inter-agency and multiorganizational collaboration to enhance support for Texas Army and Air National Guard Service, family members and military veterans within the State of Texas.

The purpose of this partnership is to establish a framework for a mutually reinforcing, multi-organization relationship that benefits all Texas National Guard service members and veterans within the State of Texas and enhances the services available to them and their families.

Services include:

- Finance and employment
- Mental health and medical care
- Emergency assistance and deployment support
- Family support and housing
- Education and legal

Texas Veterans Commission

1-(800)-252-8387(VETS)

3950 North A.W. Grimes Blvd Second Floor Round Rock, TX 78665 (512) 341-4924

www.texvet.com

Selective Service System

Males 18-25 years of age are **required** to register with the Selective Service System. Go online to register.

Register online at: www.sss.gov

Texas Veterans Commission Power Partners' Job Club

The power partners are bringing you a job club where you will learn unique tips for your job search. You will also have a chance to speak to featured employers and Veteran Service Organization providers every month.

(512) 297-2990

texasvets@cpine.org

Travis County Health and Human Services Veterans Department

Provides eligible veterans, their dependents and survivors direct and general support and assistance in obtaining all benefits from which they are entitled from the federal Veteran's Administration (VA).

100 N IH 35 #2400 (Palm Square) Austin, TX 78701

(512) 854-9340

www.traviscountytx.gov/veterans_services/

Veterans Affairs (VA) Outpatient Clinic

Provides a full array of physical health, substance abuse, and mental health to eligible veterans. By appointment only.

Monday through Friday 7:30 AM to 4:00 PM

Austin VA Clinic

7901 Metropolis Dr. Austin, TX. 78741

Austin Vet Center

2015 S. I.H. 35, Suite 101 Austin, TX 78741 Phone: (512) 416-1314 www.vetcenter.va.gov

512-823-4000

www.va.gov

MISCELLANEOUS

FINDING HELP IN TEXAS

State Agencies Offering Services:

Texas Health and Human Services Commission (HHSC):

Mission: to maintain and improve the health and human services system in Texas and to administer its programs in accordance with the highest standards of customer service and accountability for the effective use of funds. www.hhsc.state.tx.us or 1-(877)-541-7905. Main office: (512) 424-6500

Texas Department of Aging and Disability Services (DADS):

Mission: to provide a comprehensive array of aging and disability services, supports, and opportunities that are easily accessed in local communities. www.dads.state.tx.us or (512) 438-3011

Texas Department of Family and Protective Services (DFPS):

Mission: to protect children, the elderly, and people with disabilities from abuse, neglect, and exploitation by involving clients, families and communities. www.dfps.state.tx.us or Call 9-1-1 for emergency. To report child or elderly abuse 1-(800)-252-5400. Austin offices: (512) 369-7000 or (512) 834-3195.

Texas Department of Assistive and Rehabilitative Services (DARS):

Mission: to work in partnership with Texans with disabilities and families with children who have developmental delays to improve the quality of their lives and to enable their full participation in society. www.dars.state.tx.us or 1-(800)-628-5115.

Texas Department of State Health Services (DSHS):

Mission: to improve health and well-being in Texas. <u>www.dshs.state.tx.us</u> or (512)-458-7111 or 1-(888)-963-7111 or TDD Relay Texas 1-(800)-735-2898.

TIP: If you have a **felony** drug conviction or are on deferred adjudication with a felony drug charge as of August 22, 1996, the State of Texas has permanently barred assistance from two Health and Human Services programs: 1) the Supplemental Nutrition Assistance Program (SNAP) – previously known as the Food Stamp Program. This includes emergency food stamps, food stamps and 2) the Temporary Assistance for Needy Families (TANF) program.

HELPFUL CRIMINAL JUSTICE NUMBERS

Austin Police Department – Administration	(512) 974-5030	
Travis County Attorney	(512) 854-9415	
Travis County Clerk	(512) 854-9188	
Travis County Counseling and Education Services	(512) 854-9540	
Travis County Criminal Courts Administration	(512) 854-9244	
Travis County District Attorney	(512) 854-9400	
Travis County District Clerk Criminal	(512) 854-9420	
•	(312) 031 7120	
Travis County District Courts		
Administration (General)	(512) 854-9300	
Administration (Civil)	(512) 854-9096	
Administration (Criminal)	(512) 854-9244	
Travis County Domestic Relations	(512) 854-9696	
Travis County Health and Human Services	Main Office - (512) 854-4100	
	Housing and Weatherization - (512) 479-8355	
	Post Road Facility - Deaf Services and Emergency	
	Assistance - (512) 854-9205	
	Southpark Facility - (512) 707-3220	
	East Rural Community Center - (512) 272-5561	
	North Rural Community Center - (512) 854-4120	
	South Rural Community Center - (512) 854-9130	
	Northwest Community Center - (512) 267-3245	
Travis County Sheriff's Office	512-974-0845	
	Central Booking Facility - (512) 854-9889	
	County Jail – Downtown - (512) 854-9033	
	Correctional Complex - Del Valle - (512) 854-4180	
Travis County Adult Probation	Central Unit: (512)854-4600	
	North Unit: (512) 854-9775	
	Pretrial Services: (512) 854-9381	
	SMART Unit: (512) 854-3150	
	South Unit: (512) 854-2723	
	Victim Services: (512) 854-4962	
Travis County Mental Health Public Defender Office	(512) 854-3030	
Travis County Juvenile Public Defender Office	(512) 854-4128	
Travis County Office of Child Representation	(512) 854-7312 (Fax) 854-7316	
Office Of Parent Representation	(512) 854-7305 (Fax) 854-7317	
Travis County Pretrial Services	(512) 854-9381	
Travis County – Veteran Services	(512) 854-9340	
Texas Department of Criminal Justice (TDCJ)	(512) 463-9988	
TDCJ – Pardons and Parole Division	(512) 339-9142 (North) (512) 442-8367 (South)	
TDCJ – Travis State Jail	(512) 926-4482	
Texas Board of Pardons and Parole	(512) 406-5229	

HELPFUL ATTORNEY GENERAL NUMBERS

Public Information and Assistance	800-252-8011
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Child Support Program	800-252-8014
Deaf Outreach (TTY)	800-572-2686
Crime Victim's Compensation Program	800-983-9933
Open Records	877-673-6839
Consumer Protection Hotline	800-621-0508
Access and Visitation Hotline	866-292-4636

TRANSPORTATION

CAPITAL METRO BUS:

The Capital Metro Transit Store is located at 209 West 9th. For questions about the Reduced Fair ID Card, contact the Transit Store at (512) 389-7454. For questions about the fares in general, call the Go Line at (512) 474-1200.

Local	Local Reduced
1.25	.60
2.50	1.25
11.25	N/A
41.25	31.00
	1.25 2.50 11.25

To plan your trip, call (512) 474-1200 for specific route information, or visit www.capmetro.org!

AUSTIN YELLOW BIKE PROJECT:

Earn your very own bike while learning all the basics of bicycle repair. This is a skills-based program where you volunteer 24 hours while you complete all the tasks that constitute a full overhaul on a bike to be sold by YBP; then, you get to pick your own bike and fix it up for yourself for free – excepting any new parts you may need to buy to make it complete.

No bike repair experience is necessary, but patience and an ability to work independently with minimal instruction is highly recommended. Simply stop by during any of our open hours and talk to a Coordinator to get started building the bike of your dreams.

For more information, call (512) 524-5299 or visit www.austinyellowbike.org

Austin Yellow Bike Project is located at:

1216 Webberville Rd. Austin, TX 78721

COMMUNITY CARE CLINIC INFORMATION

New patients call 512-978-9015

Serving Central Texas since the 1970s. We accept Medicaid, Medicare, MAP, CHIP, and Sliding Fee Scale. Now accepting new patients -- call the Patient Access Center at 978-9015.

Behavioral Health, Nutrition Counseling, and Clinical Pharmacy Services are available at multiple sites by referral.

A. K. Black

Family Medicine including children Women's Health & Maternity Care 928 Blackson Ave., Austin, TX 78752

Phone: 512-978-9740

Austin Resource Center for the Homeless (ARCH)

Family Medicine, Dental, Vision, Behavioral Health 500 E. 7th St., Austin, TX 78701

Phone: 512-978-9920

Austin Travis County Integral Care (ATCIC) #1

Family Medicine - ATCIC Referral only 825 E. Rundberg, #F, Austin, TX 78753

Phone: 512-804-3913

Austin Travis County Integral Care (ATCIC) #2

Family Medicine - ATCIC Referral only 1631 E. Second St., Austin, TX 78702

Phone: 512-804-3913

Ben White Dental

General & Pediatric Dentistry 1221 W. Ben White, #112B, Austin, TX 78704

Phone: 512-978-9700

Children's Wellness Center-UT School of Nursing

Pediatrics

5301 Ross Road, #H, Del Valle, TX 78617

Phone: 512-386-3335

David Powell

HIV & Primary Care 4614 North IH-35, Austin, TX 78703

Phone: 512-978-9100

Del Valle

Internal Medicine 3518 FM 973, Del Valle, TX 78617

Phone: 512-978-9760

East Austin

Pediatrics, Women's Health, Maternity Care 211 Comal St., Austin, TX 78702

Phone: 512-978-9200

Family Wellness Center-UT School of Nursing

Family Medicine including children 2901 North IH-35, #101, Austin, TX 78722

Phone: 512-232-3900

Hancock

Family Medicine, Walk-in appointments 1000 E. 41st St., Ste. 925, Austin, TX 78751

Phone: 512-978-9940

Manor

Family Medicine including children, Internal Medicine 600 W. Carrie-Manor St., Manor, TX 78653

Phone: 512-978-9780

Montopolis

Family Medicine including children Women's Health & Maternity Care 1200-B Montopolis Phone: 512-978-9800

North Central

Family Medicine, Internal Medicine, Pediatrics, Women's Health, Maternity Care 1210 W. Braker Lane, Austin, TX 78758

Phone: 512-978-9300

North Central Dental

General & Pediatric Dentistry 1210 W. Braker Lane, Austin, TX 78758 Phone: 512-978-9880

Oak Hill

Family Medicine including children Women's Health, Maternity Care 8656-A Hwy 71 West, Suite C, Austin, TX 78735 Phone: 512-978-9820

Pflugerville

Family Medicine including children, Internal Medicine Women's Health, Maternity Care 15822 Foothill Farms Loop, Pflugerville, TX 78660

Phone: 512-978-9840

RBJ Dental

General Dentistry 15 Waller St., Austin, TX 78702

Phone: 512-978-9895

Rosewood Zaragosa

Family Medicine, Internal Medicine, Pediatrics Women's Health, Maternity Care 2802 Webberville Rd., Austin, TX 78702

Phone: 512-978-9400

Rundberg

Family Medicine, Internal Medicine, Pediatrics Specialty Care 825 E. Rundberg, #B1, Austin, TX 78753

Phone: 512-978-9600

South Austin

Family Medicine, Internal Medicine, Pediatrics Women's Health, Maternity Care 2529 S. First St., Austin, TX 78704

Phone: 512-978-9500

South Austin Dental

General Dentistry 2529 S. First St., Austin, TX 78704 Phone: 512-978-9865

William Cannon

Family Medicine, Internal Medicine, Pediatrics Walk-in appointments 6801 S IH-35, #1-E, Austin, TX 78744

Phone: 512-978-9960

Women's Health Center

Women's Maternity & Gynecology Specialty Care Referral only 1313 Red River, #320, Austin, TX 78701

Phone: 512-978-8870

When You Just Can't Wait – Convenient Care/Walk-In Services

Cuando no puede esperar – Convenientes servicios y atencion sin cita

If you are experiencing an illness or minor injury that needs prompt care after-hours, we now have a walk-in clinic with expanded hours at our Hancock and William Cannon health center locations. <u>During office hours, we ask that you first call your primary care provider to see if he or she can see you that day. If not, your provider will refer you to one of these two locations.</u>

Some of the things we treat include:

- Cough, cold or sore throat
- Fever of flu symptoms, vomiting
- Ear infection
- Cuts, bumps and sprains
- Twisted or sprained ankle
- General wound care
- Minor skin rash
- Mild asthma
- Basic laboratory testing
- Minor procedures
- Urinary tract infections

• If you aren't sure, call us

Si está enfermo o tiene alguna lesión menor y después de horas necesita ser atendido con prontitud, el centro de salud de Hancock ahora tiene una clínica con horario extendido sin la necesidad de pedir una cita. <u>Durante las horas de consulta, le pedimos que primero llame a su proveedor de atención primaria para ver si lo puede atender ese día. Si no puede, su proveedor lo remitirá a uno de estos dos centros.</u>

Algunas cosas que atendemos son:

- Tos, refrío o dolor de garganta
- Fiebre, síntomas de gripe,
- vómitoInfección de oídos
- Cortes, chichones y esguinces
- Torcedura o esguince de tobillos
- Curación general de heridas
- Salpullido de la piel
- Asma leve
- Análisis de laboratorios básicos
- Procedimientos menoresInfecciones en las vías urinarias
- Si usted no está seguro, llámen

Notes